Ohio’s Community Action Network

Annual Report
2018
To be a member of Community Action means you are part of a network that touches every county in Ohio and across America. Our reach and rapport with low- and moderate-income households is amazing—not only is our network the recipient of the only federal program dollars with the explicit goal of reducing poverty, we are the only nonprofit network to reach every county in this country.

Here in Ohio, the Community Action Network helps nearly 600,000 people each year. Customers trust our member agencies' to help their families navigate through difficult and sometimes vulnerable circumstances so they can reach self-sufficiency—meaning no outside assistance is needed. Our customers' success is our success, and we celebrate their victories every day.

For over 55 years, the Ohio Association of Community Action Agencies has supported our members, unified the Community Action Network in Ohio, and provided training support to build agency capacity and enhance the programs and operations. We are proud to provide the training and technical assistance services that help our members serve their neighbors.

Within this report, you will see our network's impact on the lives of Ohioans and how Community Action makes communities stronger. We look forward to celebrating many more successes.

Over 1.6 million people in Ohio fall below the Federal Poverty Level, including working mothers, fathers, grandparents, people with and without disabilities, children, single households, and more. And, in every county in Ohio, there are Community Action Agencies working alongside those families to help them step out of poverty and into self-sufficiency. Community Action's customers are our neighbors, our communities, and ourselves because the work we do truly impacts us all and helps make America a better place to live.

Last year was another fantastic year filled with responses to community needs, innovative new programs, and spectacular customer successes throughout Ohio. Community Action continues to think outside-the-box and consider unique community needs to give customers every possible chance of success to reach their level of independence. We challenge stereotypes, provide tools and supports, and make dreams come true.

In 2018, I was honored to begin serving as the President of the Board of Trustees for the Association. The expertise and support provided by the staff, the board, and the active members are invaluable as we propel this network forward and into the future. I look forward to seeing the continued evolution and successes of the Association as it comes to lift up its members' capacity and work to accomplish the Community Action mission.

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Community Action Professionals received multiple workshops and trainings to build agency capacity and to inspire and support innovative solutions. (May be duplicated)

1,295 emerging leaders trained in partnership with Ohio State University John Glenn School to strengthen leadership skills

29 customized on-site trainings completed, increasing knowledge, skills, and capacity of board, staff, and community members

18 emerging leaders trained in partnership with Ohio State University John Glenn School to strengthen leadership skills
Exemplary programs:

Exemplary Programs Awards recognize innovative and effective programs developed and administered throughout Ohio’s Community Action Network.

Redesigned in 2015 and released the following year, in partnership with The Ohio State University John Glenn College of Public Affairs, the Exemplary Programs Awards shifted from the formerly known Best Practices Awards. Previously, programs eligible for recognition must have been able to be replicated within another community in addition to having met the rigorous scoring threshold. However, because of the uniqueness of each community, the factors of poverty in each area, and the inherent flexibility ingrained in the Community Action Network to be as unique as necessary to meet varying needs, the program evolved.

There is no limit to the number of awards each year—any OACAA member in good standing may have one or more programs awarded an Exemplary Program status. Programs are nominated and evaluated by independent assessors to determine if programs meet or exceed the threshold for an award.

It is our pleasure to recognize the Exemplary Awards winners from 2018 and 2017 in our annual report. We are proud of the work our members are doing and the impact they are having throughout their communities. It is our hope that these programs will inspire and provoke new ideas for their peers in Ohio and across the country.

Program nominations are typically open in the fall each year. Awards are presented at the Winter Legislative Conference in Columbus, Ohio each January.
Community Action provides opportunities to learn new skills and increase wages creates a strong foundation and opportunities for learning creates a safe place where families can build upon their skills and reach their fullest potential Community Action cares about the entire community and makes America a better place to live

THE NEED:
In Ohio, over 1.6 million people live below the Federal Poverty Level, including over 523,000 children. Approximately one in every five Ohio children lives in poverty with disproportionately high rates for multiracial children and children of color. Ohio is ranked as the 17th poorest state in the union.

Community Action assesses unique needs to create unique solutions because even though 1.6 million people have at least one thing in common and some common themes occur across the state, their individual reasons for being there and the challenges needed to overcome that measurement are unique to their circumstances and barriers. Because no two families or communities are alike, no two Community Action Agencies are identical, but each has the same mission: to help people and change lives, which they are doing every day.

THE REACH:
48 Community Action Agencies serve all 88 counties in Ohio

The Community Action Promise
Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.
THE NEED:

Childhood poverty has been connected to poor health, lower academic achievement, and depression, and threats to achieving self-sufficiency in adulthood. The Community Action Network works with the entire family and evaluates their needs, whether it be education, housing, transportation, emergency services, or something else entirely.

By working with the entire family and by helping knock down obstacles, families thrive and break free from poverty.

THE IMPACT:

- 249,235 low-income families served
- 203,146 children were ready for kindergarten or first grade
- 61,001 people developed social, emotional, and youth skills (such as parenting, family function, and more)
- 12,079 children received appropriate immunizations, medical and dental care

THE REACH:

- 594,506 people served
- 224,754 children served
- 95,234 people with disabilities
- 113,593 seniors served
THE NEED:
Securing a job that can support a family is vital to getting and keeping Ohioans out of poverty. Barriers such as gaps in education, transportation, child care, and more can prevent families from getting or maintaining a steady income, which can also prevent asset development and long-term stabilization. In the U.S., four out every ten families can’t afford a $400 emergency expense such as a car or home repair. This threatens a household’s ability to obtain or maintain work.

The Community Action Network works with families to increase job skills, financial management skills, and work towards building their assets.

THE IMPACT:

19,396 Ohioans gained job skills, increased education, and/or reduced or eliminated public benefits

15,668 increased financial assets and/or skills

$252,370 was saved by 106 participants to purchase a home or a car

665,416 transportation resources were saved from reduction or elimination

THE REACH:
98 workforce programs are operated at 36 agencies

JOBS & ASSETS
THE NEED:
Community Action not only helps families help themselves and each other, but the network also helps individuals thrive with community and economic development projects.

Community projects such as small business education, planning and support, historic building renovation, affordable housing rehabilitation and creation in partnership with local businesses, local governments, and volunteers make a high impact for entire communities.

THE REACH:
6,724 organizations partnered with Ohio’s Community Action Network to make a stronger impact
4,186 low-income people are actively involved to strengthen the Community Action reach

THE IMPACT:
745,360 community resources created or preserved
1.7 MILLION hours were volunteered by ...

719 community resources created or preserved
39,605 people

COMMUNITY ENGAGEMENT
The Need:

Nearly half of Ohio’s renters and one-fifth of homeowners are housing cost–burdened—spending over half of their income to meet this most basic need.

Ohio’s Community Action Agencies work to preserve and create affordable housing units allowing seniors to stay independent, keeping families safe, and saving money in utility costs to keep housing affordable.

The Reach:

36 agencies operate housing improvement programs

The Impact:

22,453 seniors maintained independent living situations

12,663 safe and affordable housing units created or preserved

1,613 people received emergency temporary shelter

2,507 homes weatherized by Community Action

$1,002,800 utility costs saved within the first year after weatherization (based on $400 average savings per household)
THE NEED:
Ohio has the second highest rate of opioid drug overdose deaths in the country. Over 847,000 of our neighbors remain uninsured, and over 16% of Ohio’s households are food insecure—well over the national rate of 13%.

Ohio’s Community Action Agencies work to help families improve their lives now and in the future. Our network helps fill the gaps and ensure they are safe and healthy while they work to achieve their long-term goals to be self-sufficient. Agencies across Ohio provide medical and dental care, emergency food and utilities, addiction counseling and services, and other disaster relief and emergency assistance.

THE REACH:
12 CAAs provide ongoing or emergency medical care
36 CAAs provide emergency food
48 CAAs operate emergency services

THE IMPACT:
698,079 immunizations, well-visits, medical and dental care provided
579,623 emergency food units were provided
109,508 emergency transportation provided
19,925 people received other emergency services such as disaster relief, clothing, legal assistance and more

HEALTH & WELL-BEING
The ratio of total debt to total assets; it can be interpreted as the proportion of assets that are financed by debt. A ratio less than .40 is usually considered favorable.

0.18 debt ratio

Indicator of short-term liquidity and measures ability to meet its short-term obligations. A ratio in over 1.5 is usually considered favorable.

4.82 quick ratio

The ratio of total asset to total assets; it can be interpreted as the proportion of assets that are financed by debt. A ratio less than 0.40 is considered favorable.

### Association Financials:

<table>
<thead>
<tr>
<th>Statement of Activities</th>
<th>DACAA &amp; OCATO 1/1/2018 through 12/31/2018 (unaudited)</th>
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</thead>
<tbody>
<tr>
<td>Revenue</td>
<td>$1,525,979</td>
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<tr>
<td>Expenses</td>
<td>$1,484,065</td>
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<tr>
<td>Net Assets 1/1/2018</td>
<td>$603,003</td>
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<tr>
<td>Net Assets 12/31/2018</td>
<td>$644,937</td>
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<tr>
<td>Change in Assets</td>
<td>$41,936</td>
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<table>
<thead>
<tr>
<th>Statement of Financial Position</th>
<th>DACAA &amp; OCATO 1/1/2018 through 12/31/2018 (unaudited)</th>
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</thead>
<tbody>
<tr>
<td>Assets:</td>
<td></td>
</tr>
<tr>
<td>Cash</td>
<td>$582,064</td>
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<tr>
<td>Cash Investments</td>
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<td>Grants Receivable</td>
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<td>Accounts Receivable</td>
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<td>Prepads</td>
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<tr>
<td>Fixed Assets</td>
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<td>Total Assets</td>
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<tr>
<td>Liabilities:</td>
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<tr>
<td>Accounts Payable</td>
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<td>Accrued Payroll</td>
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<td>Deferred Revenue</td>
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<tr>
<td>Total Liabilities</td>
<td>$136,661</td>
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<tr>
<td>Net Assets</td>
<td>$644,937</td>
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<tr>
<td>Total Net Assets &amp; Liabilities</td>
<td>$781,798</td>
</tr>
</tbody>
</table>

### Association:

- **Judy Barks**: Ashataba County Community Action
- **Douglas Bennett**: Council for Economic Opportunities in Greater Cleveland
- **Ken Kempston**: Chair, District Three LEADS Community Action
- **Alphonse Manzo**: Community Action Commission of Belmont County
- **Gary Rice**: GMN Tri-County Community Action
- **Steve Sturges**: Chair, District Four Community Action Organization of Scioto County
- **Kellie Alle**: Lancaster-Fairfield Community Action Agency
- **Andrew Bingham**: Pickaway County Community Action Organization
- **Alvin Norris**: Chair, District Five Adams-Brown Community Action Partnership
- **Bambi Baugh**: Community Action Commission of Fayette County
- **Jeffrey Diver**: Supports to Encourage Low-Income Families
- **Rodney Reasonover**: Chair, District Six Stark County Community Action Agency
- **Cheryl Grice**: Pathway, Inc.
- **Sheila Tropp**: Matshon Youngstown Community Action Partnership

### Financial:

- **Federal (non-CSBG)**: $359,269,453
- **Local**: $17,895,782
- **State**: $2,450,454
- **CSBG**: $27,890,873
- **Private**: $62,270,127
THE STAFF:

Philip E. Cole
Executive Director

Greg “Bo” Bollenbacher
Fiscal Director

Kathryn A. Clausen
Communications Director

Neva Dunn
Office Manager

Jeannette M. Jarrett
Operations and Program Support Specialist

Lorie A. McClain
Program Specialist

Charles Shih
Intern

Josh Summer
Development Director

NETWORK TRAINING CONSULTANTS:

Pam Crawford
Social Services Program Director
Community Action Committee of Pike County

Jeffrey Diver
Executive Director
Supports to Encourage Low-Income Families

Laurice Kennedy-Brown
Community Services Program Manager
Council for Economic Opportunities in Greater Cleveland

Cheryl Grice
President/CEO
Pathway, Inc.

Shirly Maul
Retired: Former Manager, Workforce Development
Community Action Agency Cincinnati-Hamilton County

Marylin Montes
Director of Operations and Compliance
Mahoning-Youngstown Community Action Partnership

Julia Wise
Executive Director
Highland County Community Action Organization