



ANNUAL REPORT



Ohio Association of
Community Action Agencies

OUR MISSION

Ohio Association of Community Action Agencies exists to support its members and strengthen a unified Community Action presence in Ohio.

Ohio Community Action Training Organization was established to address the need for quality training for providers of services to low-income populations in Ohio.

THE COMMUNITY ACTION PROMISE

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.




FROM THE
EXECUTIVE DIRECTOR

America was built on several promises and hopes, including that individuals and families should have an opportunity for success. For nearly 60 years, Community Action has created many of those opportunities at the local level. We at the Ohio Association of Community Action Agencies are proud to support our members' efforts by supporting their innovation, agency capacity, and by ensuring Community Action remains a strong voice for people in poverty.

Within this report, you will find a few of the stories of Community Action's customers. Those successes and the successes of many more low-income Ohioans are a direct result of the over 50,000 staff and volunteers who worked together through a global pandemic to ensure families' basic needs were met, that they maintained safe housing, obtained work, and worked towards other goals to restabilize and be self-sufficient.

We could not be more proud to be a part of this network and their work. We invite you to join us in celebrating the accomplishments of Ohioans and the stronger communities resulting from their success.

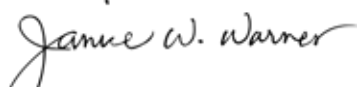

Philip E. Cole

FROM THE
BOARD PRESIDENT

As the world continued to struggle through the effects of the COVID-19 pandemic in 2021, Community Action continued to support those impacted the most. Emergency rent assistance, vaccination clinics, and many other programs administered at the local level reached over 400,000 Ohioans last year, and we are lucky to be a part of it.

At the Association, the staff, board, and internal consultants remained adaptable and were quick to respond to the needs of Ohio's Community Action Agencies. By developing relevant workshops, virtual training options, and even purchasing shelf-stable meals to distribute across the state, the Ohio Association of Community Action Agencies, and its training arm, the Ohio Community Action Training Organization, gave the support the network of agencies needed.

Community Action positively impacts the lives of Ohioans every day. It is because of the efforts and passion of each volunteer, staff person, board member, and strong partner that our communities remain healthy. For all involved, thank you for your dedication to the Community Action mission.


Janice W. Warner, CCAP





THE ASSOCIATION

The Ohio Association of Community Action Agencies and the Ohio Community Action Training Organization aim to strengthen our members' capacity to meet their local needs. The Association's expert staff, highly qualified Internal Consultants, and a strong Board of Trustees continually evaluate the effectiveness of our training. We also develop new and relevant opportunities to respond to the needs of the network and connect Community Action professionals to changemakers across the state to grow the network's impact.

We believe it is vital for Community Action customers to have access to as many opportunities as possible to create better outcomes and self-sufficient Ohioans. Because of that, the Association does not stop at ensuring our members have access to top-notch workshops and outstanding technical assistance. We work to make connections, build relationships, create partnerships, produce reliable data and reports, and much more. Our work is continuous, proactive, and effective because we create opportunities for all of Ohio to engage with Community Action.

100% of our membership agencies
received training or technical
assistance last year



1,136
Community Action
professionals trained



2
data and research reports
released



7
agency-specific training and
technical assistance



24,000
shelf-stable meals purchased



14
in-person or virtual workshops
and conferences



1,356
fully vaccinated member agency
staff registered for Vax-In-Action

Pictured on left (left to right): Jeannette Jarrett, Kathryn Clausen, Lorie McClain, Emily Nolan, Josh Summer, Greg Bollenbacher.



EXEMPLARY PROGRAM AWARDS

The Exemplary Programs Award was created to recognize innovation and creativity among Community Action programs working to address local poverty in their communities. Since 2019, Ohio University’s Voinovich School of Leadership and Public Affairs has partnered with the Association to independently review all program nominations from Ohio’s Community Action Network. Nominations meeting the “exemplary status” threshold are awarded the designation and recognition.

Great Lakes Community Action Partnership, Financial Opportunity Center

Great Lake Community Action Partnership’s Financial Opportunity Center employs a client-driven approach that helps build financial literacy and stability. Last year, the center surpassed its goals for individuals served, allowing more to play a central role in their financial success.

The center provides financial counseling, income support, training, and employment for those wishing to set and meet personal economic goals. Participants work to save and build wealth through one-on-one financial counseling in areas including budgeting, money management, and credit ratings. Participants also receive help accessing and navigating available social services in their community. Through career preparation training and education, participants build job search skills, gain interview tips and tricks, and meet with potential employers. Participants are incentivized to meet their financial, education, and employment goals.

Community Action Committee of Pike County, Transition Program

The Community Action Committee of Pike County’s Transition Program aids those who are impacted by the opioid epidemic or substance use disorders. The program is part of the Workforce & Business Development program and strives to build resilience in the larger community by meeting participants “where they are.” With the help of confidential case managers and community partners, participants achieve both job-related and personal victories.

The work experience program helps on-site managers with on-the-job training, strengthening the relationships between the participant and their job and the business to its workers. For businesses, the program provides any wage and liability overage necessary for the participant to gain mentorship and experience in the work environment. Through this whole-company approach, both the employee experience and retention are positively impacted.



COMMUNITY ACTION

Forty-seven Community Action Agencies provide services to low- and moderate-income families and individuals living in any of Ohio's eighty-eight counties, and have for nearly 60 years. With over 50,000 staff and volunteers, Ohio's Community Action Network is helping people and changing lives by creating opportunities to improve individuals' unique situations.

Community Action helps Ohioans realize their fullest potential and reach self-sufficiency.

With strong partnerships and innovative approaches to local issues, Ohioans are overcoming barriers that have prevented them from meeting their basic needs without public or private assistance. Community Action's holistic approach to helping people is a model that not only allows families to meet emergency and basic needs, but helps each person within the family reach their fullest potential. Support, encouragement, and the necessary tools provided by Community Action are making an impact and creating opportunities for success.

88 counties in Ohio
served by **47**
Community Action Agencies

OHIO'S REACH



Children (35.34%) Seniors 65+ (12.87%) People w/ Disabilities (24.1%) Other Individuals (27.69%)



426,146

Ohioans served (unduplicated count-- individuals served may have received multiple services)



102,687

with a disabling condition served



203,908

families served



150,588

children served



8,446

veterans or activity military served



54,857

seniors (65+) served

2020 CSBG Annual Report Agency data throughout this report provided by the Ohio Department of Development is preliminary, not yet finalized data.

HELPING PEOPLE & CHANGING LIVES

Six years after seeking refuge at Northwestern Ohio Community Action Commission's (NOCAC) emergency shelter, Jasmine G. continues to use the skills learned to overcome new obstacles with inspiring strength and grit.

In 2016, Jasmine turned to the NOCAC-operated PATH (Partnership Assistance to the Homeless) Center for emergency shelter and food for her and her two young children. Once sheltered and in a safe environment, Jasmine began working with her case manager Amy H., whose gentle but firm guidance propelled her with new confidence and skills to thrive.

"Amy encouraged me to push and see my potential when I could not see it," Jasmine said. "Now, I know my worth."

Jasmine and her family also utilized the PATH Center soup kitchen for a daily meal on weekdays. For a single parent, Jasmine says the meals effectively lightened her load by allowing her to put in the work necessary to restabilize her family during their time at the shelter.

"When you are homeless and trying to figure out everything else, a meal a day is something you can take off your plate," she shared.

Amy, now the Housing Programs Manager, explained how the staff is trained to handle each family with careful diligence—because each situation is unique and each family is worthy.

"Everyone deserves a second chance, and everyone deserves respect," Amy said. "Jasmine has done very well, [and] it is great to see her progression."

Jasmine expressed her appreciation for Amy's firm yet nonjudgmental guidance. Today, Jasmine works as an assistant sales manager and has a stable home for her children.





EMPLOYMENT

Ohio's unemployment rate leveled out to pre-pandemic levels in 2021, yet many Ohioans still needed to secure higher wages to meet their family's basic needs. Through education, training, certification programs, and more, Community Action increased the skills of thousands of people last year who secured living wages and maintained employment long-term.

The COVID-19 pandemic brought new employment barriers to the forefront, such as transportation and childcare. As part of the holistic approach to helping people, Community Action worked to find solutions to overcome those barriers—including services outside of employment-specific targets such as through early childhood or multiple domains. Doing so allowed individuals, parents, and teenagers to secure and maintain jobs.

Community Action continues to create new opportunities for low-income Ohioans through partnerships and innovative approaches, allowing our customers to participate in the economic growth across our state.

OUTCOMES



- gaining job skills
- gaining employment
- improving employment situation

SERVICES



8,707
post-employment supports



298
employment supplies



3,067
skills training & opportunities
for experience



2,345
career counseling



10,860
job search assistance

USING TALENTS TO SERVICE COMMUNITIES

Mahoning Youngstown Community Action Partnership (MYCAP) connects customers and staff with employment that allows them to use their talents to serve their communities.

MYCAP’s workforce development program helps prepare participants for positions at local businesses and organizations through case management, career coaching, vocational orientation, and other services. Some participants have even utilized their training to qualify for positions at MYCAP to fill needs within the organization and gain experience before moving to the private sector.



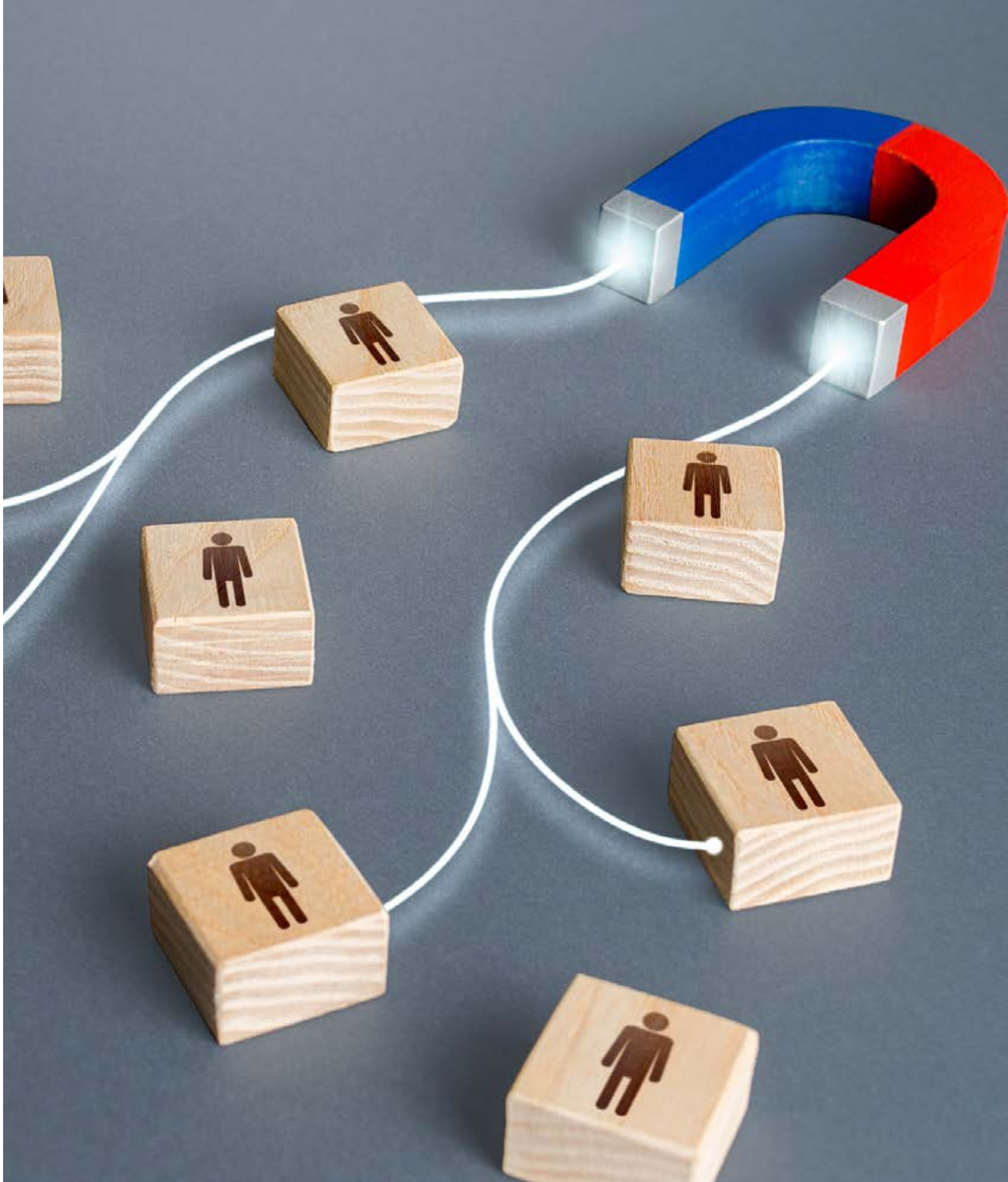
When Ms. Torres and her daughter arrived in Youngstown from Puerto Rico, she searched for a job that would allow her to best use her skills to serve her new community. She learned of MYCAP from friends who knew of their programs and services. Recognizing the agency’s direct impact on the community, she reached out to learn more.

At her first appointment at MYCAP, Ms. Torres expressed her desire to work in an environment that helps the community. She was referred to MYCAP’s Workforce Program. At the time, the agency was seeking a bilingual staff person to better serve customers whose native language is Spanish. Her qualifications fit the bill, and Ms. Torres now serves as a bilingual Energy Service Representative.

“The Latino community in Youngstown is growing fast,” Ms. Torres said. “[It is] with great pleasure [that] I declare myself a part of the MYCAP team, and [I] am grateful for the opportunity to assist the bilingual community of Youngstown.”

As the city continues to grow, Ms. Torres and other multi-language employees at the agency can respond to important community needs and better serve people in need with fewer communication barriers.

Pictured above: Submitted photo of Ms. Torres





EDUCATION & COGNITIVE DEVELOPMENT

Building a foundation for learning is vital to positive outcomes and overcoming poverty. Through early childhood programs, Community Action can begin building that foundation early to carry through a child's life. And, for others who do not have a strong foundation, case management, encouragement, and support can foster that love of learning while services break down some of the barriers in their way. Social skill development, extra-curricular programs, and adult education can enhance the skills our customers already have and propel each to meet their fullest potential.

Community Action believes in education of all people, and by working include this goal at the core of the network's approach, Ohioans are setting and achieving new goals every day.

OUTCOMES

19,797



(or 88%) of 22,428 total and unduplicated participants achieved positive outcomes such as:

- children prepared for school
- children improving skills
- parents increasing education or improved parenting skills improving employment situation

SERVICES



135,569

child & young adult education programs



111

post-secondary education supports



649

school supplies



9,193

home visits



3,018

extra-curricular programs



3,122

adult education programs

30,000 BOOKS ENHANCE LITERACY EFFORTS

Promoting education at all levels is crucial to helping Ashtabula County Community Action Agency (ACCAA) meet its mission to help people achieve self-sufficiency and rise above issues of poverty. This year, ACCAA provided readers of all ages access to over 30,000 donated books through the Book Buddies Program.

Research from the National Center for Educational Statistics (NCES) indicates that 21 percent of adults—about 43 million in the United States—are illiterate or functionally illiterate. NCES explains that “when individuals learn how to read, write, do basic math, and use computers, they have the power to lift themselves out of poverty, lower health care costs, find and keep sustainable employment, and ultimately change their lives.”

ACCAA partnered with The Molina Foundation for the Book Buddies Program. The Foundation, whose mission is to provide critical resources to help families create word-rich and healthy homes, donated 30,000 books to be given away free to those served by the agency.

Sorting and preparing the books for distribution was made easier with help from the community.

“From the beginning, our local libraries and youth organizations eagerly joined in to help unload, organize, and distribute the books,” ACCAA Program Information Coordinator Meghann Stell said.

The community reaction to the first book distribution surprised many in the agency and reinforced the need for this program. Stell recalls needing to open the doors half an hour early and closing them half an hour late to accommodate the crowd of those eagerly awaiting books.

“I had no idea we would have a steady stream of hospital staff, nursing home admins, teachers, service organizations, and the general public alike,” Stell said. “The response truly demonstrates a need. Adult literacy is exciting to our community, and it shows!”



Pictured on right: Staff and volunteers at ACCAA’s book distribution event.



INCOME & ASSET BUILDING

Four out of every ten Americans cannot cover an unexpected expense of \$400 or more. By including asset building in families’ goals, Ohioans can increase their equity and maintain stability when an unexpected emergency expense arises.

Financial training, tax preparation, Individual Development Accounts, and other programs increase financial independence. Community Action customers are able to save for higher education, transportation, a home purchase, emergency expenses, and more. Training and case management increases positive outcomes and creates long-term financial, social, and emotional well-being.

OUTCOMES



- meeting basic needs
- improving financial situation

SERVICES



SINGLE MOTHER FINDS TRANSPORTATION INDEPENDENCE

When a single mother of five faced more obstacles than most can imagine, the team at Pickaway County Community Action Organization (PICCA) jumped into action to provide an opportunity for hope and independence for her family.

Tara* believed owning a vehicle would never be more than a dream. Despite language barriers, significant health issues, and hours of walking to and from work each day, she achieved that dream with determination, perseverance, and the support of PICCA’s Wheels to Work Program.

The Wheels to Work program is a direct response to PICCA’s community needs assessment that found many households had zero or few resources for transportation. Without reliable transportation, obtaining or maintaining employment can be extremely difficult.

“I used to feel helpless, but PICCA believed in me and supported me,” Tara said. “I am speechless and thankful for this program and how it worked for me. It’s completely changed my life!”

Wheels to Work participants can save up to \$1000 and receive a match of up to \$4000 to purchase a vehicle or for automotive repairs completed by an ASE certified technician. PICCA’s partnership with a local dealership allows participants to secure a reliable vehicle with a warranty and within the price range of the program.

“I appreciate PICCA and all its members as they work together as a team creating a brighter future for our community!” Tara shared. “God Bless America!”



*Name changed to maintain customer anonymity.



AFFORDABLE HOUSING

Helping Ohioans locate and maintain safe, affordable, and decent housing remains vital to Community Action’s efforts to build self-sufficiency. Housing security fosters stability and allows people to work towards other goals, yet the scarcity of affordable housing options statewide challenges this critical step. A National Low Income Housing Coalition report¹ found that Ohio is experiencing significant shortages of affordable and available rental homes for extremely low-income renters. The remaining housing options are available for rates far exceeding the incomes of those experiencing poverty.

Community Action continues to respond to this dire need by assisting in securing housing, making repairs, and, at some agencies, managing affordable properties. In 2021, the Ohio Community Action Network continued distributing pandemic relief funds that effectively kept thousands of Ohioans safely in their homes.

¹ <https://nlihc.org/housing-needs-by-state/ohio>.

OUTCOMES

349,405



(or 96%) of 362,236 total and unduplicated participants achieved positive outcomes such as:

- improved or maintained housing
- improved safety or energy consumption

SERVICES



17,522
housing payment and eviction prevention services (does not include ERA, see page 29)



1,863
housing maintenance and improvement



265,820
utility payment assistance



8,312
weatherization services



4,917
housing placement/rapid re-housing



EMERGENCY HOUSING ASSISTANCE PROGRAMS

When the COVID-19 pandemic hit Ohio, many families struggled. That is when the State of Ohio turned to Community Action to administer housing assistance programs to help people stay in their homes. In 2021, nearly \$160 million was distributed to serve over 64,000 Ohio households to pay their rent, mortgage, and utilities. With these programs, families stayed housed, actual evictions were reduced, and landlords received rental income allowing Ohioans to recover from the effects of the pandemic. These outcomes do not include funds administered by Community Action Agencies on behalf of cities or counties.

Ohio's forty-seven Community Action Agencies moved swiftly to get these new programs started, and processed a record number of applications last year. On average, financial assistance was completed within 30 days of receiving the necessary documentation from applicants. The network stayed ahead of schedule while minimizing fraud to ensure families were not left behind.

64,662

households received assistance for rent, mortgage, or utilities
(may include duplicated participants).



\$2472

average benefit per household served



\$159,875,186

invested to help Ohioans avoid eviction, foreclosure, and utility disconnection
(CDBG-CV and CAAHRG funds)

Ohioans from all 88 counties received help through the ERA program. Here is one of their stories:

Fran*, a single mother of two teenage daughters, was recovering from cancer during the height of the pandemic. Quarantined by her doctor due to her weakened immune system, she was unable to work and began falling behind on her rent payments. Fran's landlord suggested she reach out to Community Action Commission of Erie, Huron and Richland Counties.

The agency completed an intake application and Fran qualified for rental assistance through CARES funding to avoid eviction. She also qualified for other essential services such as HEAP, PIPP, and Summer Crisis funding to help her with utility payments. Fran's household was stabilized thanks to the emergency rental assistance, which allowed her to focus on her health and recovery.

*Name changed to maintain customer anonymity.

VETERAN SECURES NEW HOUSING AFTER FIRE

When a fire destroyed his apartment in December of 2021, Mr. Rush turned to Muskingum Economic Opportunity Action Group (MEOAG), his local Community Action Agency. Utilizing two veteran-focused programs, MEOAG quickly helped Mr. Rush get into temporary housing, and within one month he was moving into his new home.



As an honorably discharged Army veteran and Muskingum County resident, Mr. Rush was eligible for the Vet Fest pilot program, which leveraged funds from the Supportive Services for Veterans Families (SSVF) program to get him permanently housed. Born out of funds raised during the Ohio Vet Fest musical festival, the program aims to quickly address unmet needs of veterans experiencing or at risk of experiencing homelessness.

Last year, the festival celebrated its third anniversary and continued to raise both awareness and funds for veteran support services. Both programs provided the funding necessary to help Mr. Rush rebuild what he had lost in the fire. Not only did he have financial assistance to get him into his new home, but he also received general housing supplies and bedding, as well as assistance with the application fee for his duplicate birth certificate—the first of which was destroyed in the fire.

After just 30 days from the fire, Mr. Rush moved into his new home with a beaming smile and fists raised triumphantly in the air.



Pictured above: Submitted photo of Mr. Rush.



HEALTH & DEVELOPMENT

The events of the last few years have emphasized the severity of barriers low-income Ohioans face in receiving needed medical care. Issues with transportation or scheduling appointments online are even more challenging for uninsured people. Community Action has worked to break through these barriers by connecting Ohioans to care, whether by transporting customers to medical sites or by bringing services to homes.

Through these actions, thousands have received the health services, screenings, and assessments they need, while thousands more have maintained their independence. Many Community Action Agencies have also facilitated community testing and vaccination sites providing more care options close to home. Additionally, many Agencies expanded meal delivery services in 2021 such as the Meals on Wheels programs and new locations for mobile food pantries.

OUTCOMES

280,960 

(or 99.7%) of 281,753 total and unduplicated participants achieved positive outcomes such as:

- improved physical health and well-being
- improved ability to be a caregiver
- seniors & people with a disability maintained independence

SERVICES



55,686
health services, screenings, and assessments



7,744
dental services, screenings, and exams



4,877
reproductive health services



966,109
nutrition and food or meals



21,426
wellness education



3,480
family skill development



468
mental and behavioral health



511
emergency hygiene assistance



1,167
support groups

SINGLE MOTHER IN RECOVERY FINDS SUPPORT

When her roommate relapsed in early 2021, Marissa* and her two-year-old son found themselves without a place to live. Still working on her own substance use recovery, Marissa had to find a new home quickly. After finding the closest open homeless shelter in Highland County, Marissa left the job she loved and nearly all of their possessions in Central Ohio to move to a county where she knew no one.

Marissa quickly connected with Highland County Community Action Organization (HCCAO) and staff who listened to her needs. The team arranged a different temporary housing setting before moving her and her son to an agency-operated rental house a few months later. There, she and her son are rebuilding their home together. The staff also connected her with a bus pass, Early Head Start (home-based then center-based), WIC, Ohio Means Jobs, and the wellness program.

The HCCAO Recovery and Wellness Program provides health and supportive activities to people who are currently in treatment or are recovering from an opioid or stimulant use disorder. Through program support, Marissa has been able to manage her recovery and maintain her medically necessary trips to Central Ohio while working to transition her care to a local program and medical facility.

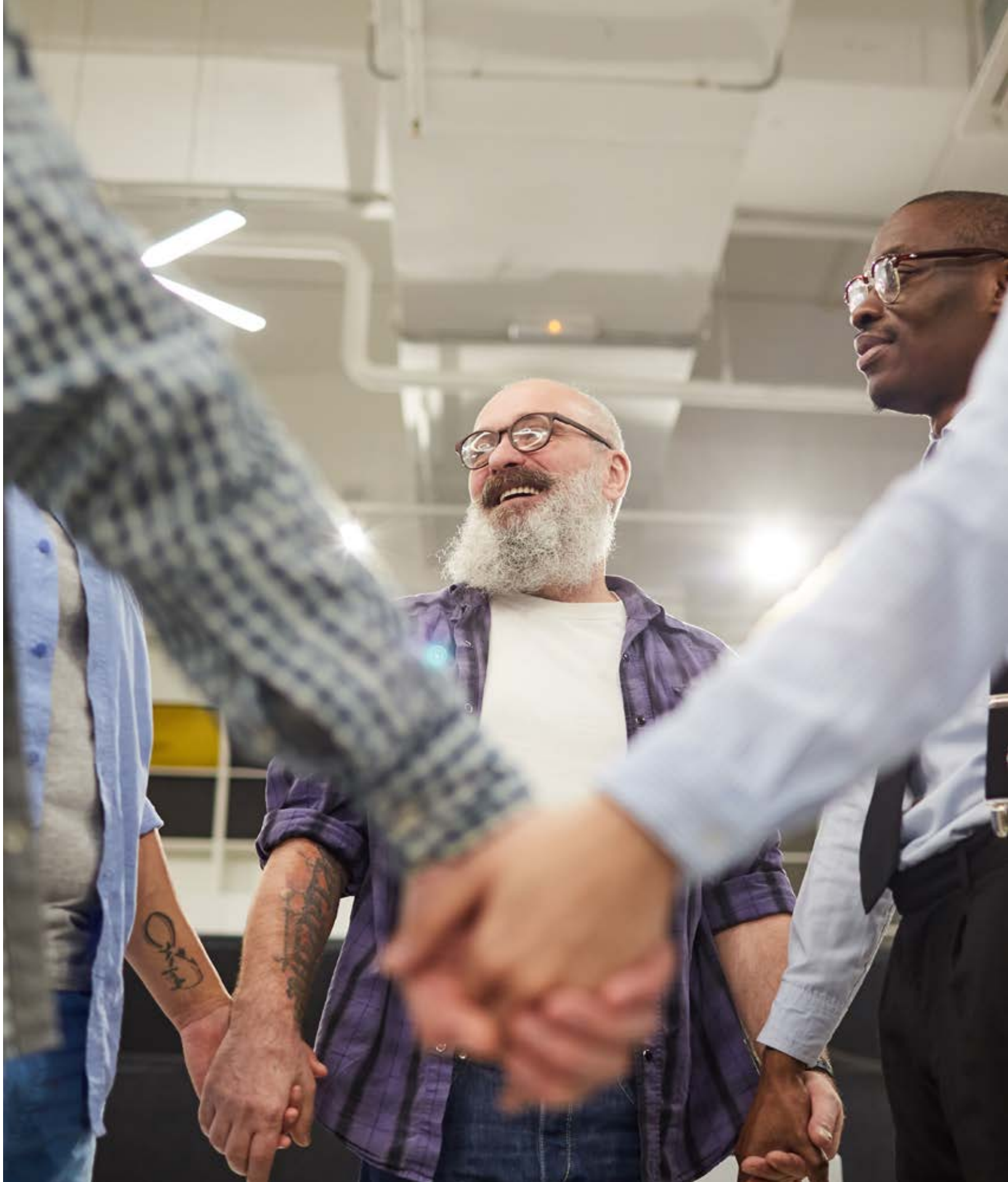
“Community Action has played a significant role in my recovery and my ability to do almost everything I do on a daily basis,” Marissa shared. “[HCCAO] provides access to untapped channels. Sobriety is manageable and fun, and the people here have spent countless hours helping me really embrace life and get back on track.”

Tara Campbell, Deputy Director at HCCAO, shared the many successes and progress Marissa had made in the few short months they worked together. “Her progress is because of her work and her tenacity. We can help identify and reduce barriers, but it’s up to her to walk through the doors once open.”

Each day, Marissa works on her sobriety and long-term goals. Though she knows the road may be long, her commitment and motivation to succeed have not wavered. As she walks her path, HCCAO will continue to walk alongside her.

“I’ve been an addict all my life, and recovery is a lifelong process,” Marissa shared. “[HCCAO staff] always make time for me, and I know my hard work will pay off! It has been a huge relief working with Community Action, and I’ve had a breath of fresh air that I haven’t been able to take in a long, long time.

*Name changed to maintain customer anonymity.





CIVIC & COMMUNITY INVOLVEMENT

Thousands of hardworking volunteers support and inspire the Ohio Community Action Network. Their selfless services allow Community Action to facilitate needed programs and reach more community members. In 2021, volunteers played an integral role in new and expanded programs, effectively allowing Community Action to provide service during trying times.

Included in the over one million volunteer hours donated to the network last year—the majority of which is contributed by individuals with low-incomes—are the hours donated by those sitting on Community Action tri-partite boards. Made up of public, private, and low-income people from within the community, the boards of directors maintain oversight for the agencies and keep the decision-making local. Community Action recognizes and thanks the thousands of volunteers who helped their communities in 2021.

Pictured: Volunteer organizes food during a Cincy-CAA mobile pantry event

OUTCOMES

6,251



(or 96%) of 6,539 total and unduplicated participants achieved positive outcomes such as:

- increased ability to actively participate and provide leadership in the community

SERVICES



1,077,908
volunteer hours



452
community leadership and board membership



368
volunteer training



90
Getting Ahead and citizenship classes



5,264
voter education and access

VOLUNTEERS HELP MAKE A GREATER IMPACT

The Cincinnati-Hamilton County Community Action Agency's (Cincy CAA) Mobile Food Pantries drives change and serves thousands of people with the dedicated support of hardworking volunteers.

The food pantry mobilization effort resulted from the need for safe customer food pick-up practices during the COVID-19 pandemic. Cincy CAA Community Engagement Manager—and current facilitator of the mobile pantry location sites—Sharon Watkins, played a key role in finding ways to make food pick-up contact-free.

The first mobile pantry was run out of the headquarters' parking lot during the summer months. The staff and volunteers distributed fruit, vegetables, and baked goods on a first-come, first-served basis. The community's immediate, positive response to the mobile pantry led Watkins and her team to find a way to ensure that a mobile pantry could be run year-round. The agency first expanded to the neighboring lot, and when proved successful, the program was expanded to three additional locations across the community.

Operating four mobile pantry sites was made possible by hardworking volunteers like those from Volunteers of America (VOA). VOA's Residential Reentry Program coordinator Roy Gerber arranged small groups to assist distributing food. "The program participants feel a deep sense of accomplishment because they are working for people in the community," Gerber said.

Though the work can be taxing, the appreciation from people served motivates and inspires the volunteers involved. Watkins shared that one customer told her and the workers the pantry donations helped her through a devastating situation.

"I can't thank you enough," said a customer. "This month, I had to choose between paying the bills and food. I chose bills. I wouldn't have made it."

For those in VOA's reentry program, hearing similar customer stories and seeing the direct and significant impact the pantries make in the lives of others drives them to continue volunteering.



Pictured on right: Volunteers of America participants load a customer's car during a mobile pantry event



MULTIPLE DOMAINS

Multiple Domains is a term used in the Community Action Network for services that impact multiple areas thus creating a greater impact for individuals and their families. Each service is vital to the holistic approach to helping Ohioans reach self-sufficiency. Transportation, for example, can support both employment and health outcomes by ensuring individuals get safely to their jobs or medical appointments. Re-entry services may help secure employment, housing, parental involvement, and much more.

Case managers across Ohio work with families and individuals to determine what needs are not being met and help develop solutions to overcome any barriers to meeting them.

OUTCOMES

421,411

total services which may include duplicated participants

SERVICES



92,253

case management, eligibility determinations, and referrals to partners



981

identification documents, re-entry services, legal assistance, and immigration support services



321,692

transportation services



2,612

emergency clothing assistance



237

child and eldercare



3,636

mediation/customer advocacy interventions

OTTO BEATTY JR. MEN'S SHOP

When Otto Beatty Jr. passed away in May 2021, many reflected on his long history of mentoring and uplifting others. His love for the community and passion for helping people will live on with the creation of the Otto Beatty Jr. Men’s Shop at IMPACT Community Action in Franklin County.



Mr. Beatty, a former state senator and long-time community activist, believed in the power of dressing for success. “Otto wholeheartedly believed that dressing in professional attire can change how a person feels about themselves and how they are perceived by others,” his widow U.S. Representative Joyce Beatty said at the ribbon cutting ceremony. “This is the vision that our family wishes to bring to the Otto Beatty Jr. Men’s Shop.”

Starting with a sizable donation of Otto Beatty Jr. Exclusives—attire directly from his personal collection—the Men’s Shop was born. Working in partnership with Nehemiah House of Refuge and the Franklin County Commissioners, the shop located at IMPACT’s headquarters in Columbus, Ohio will serve as a pillar of empowerment for male clients poised to interview and obtain employment. With ongoing operations support from the Community Services Block Grant (CSBG)—the umbrella funding for Community Action Agencies—the shop is expected to offer suits, shirts, ties, and shoes from sizes 38 to 52 for low-income residents in Franklin County.

“This morning I put on my OBJ special tie and somehow, I felt stronger, wiser and more powerful...ready to face whatever comes my way,” said Robert “Bo” Chilton, CEO of IMPACT on the day of the ribbon cutting. “I want everyone to have that same sense of pride and confidence when they come to the OBJ Men’s Shop.”



Pictured above: Robert “Bo” Chilton, executive director of IMPACT Community Action tours the Men’s Shop story with OACAA board members. Pictured on right (left to right): Robert Chilton, Commission Kevin Boyce, Congresswoman Joyce Beatty alongside her grandchildren, Judge Laurel Beatty Blunt, and Otto Beatty, III.

STATEMENT OF ACTIVITIES

OACAA & OCATO 1/1/2021 through 12/31/2021

Revenue	\$ 2,110,308
Expenses	\$ 2,059,905
Net Assets 1/1/2021	\$ 681,040
Net Assets 12/31/2021	\$ 731,443
Change In Assets	\$ 50,403

STATEMENT OF FINANCIAL POSITION

OACAA & OCATO 1/1/2021 through 12/31/2021

Assets:	
Cash	\$ 325,256
Cash Investments	\$ 334,748
Grants Receivable	\$ 217,274
Accounts Receivable	\$ 1,967
Prepays	\$ 47,918
Fixed Assets	\$ 5,251
Total Assets:	\$ 932,414
Liabilities:	
Accounts Payable	\$ 123,772
Accrued Payroll	\$ 70,800
Deferred Revenue	\$ 6,399
Total Liabilities:	\$ 200,971
Net Assets:	\$ 731,443
Total Net Assets & Liabilities:	\$ 932,414

ASSOCIATION RATIOS

3.28

Quick Ratio is an indicator of short-term liquidity and measures ability to meet short-term obligations. A ratio over 1.5 is usually considered favorable.

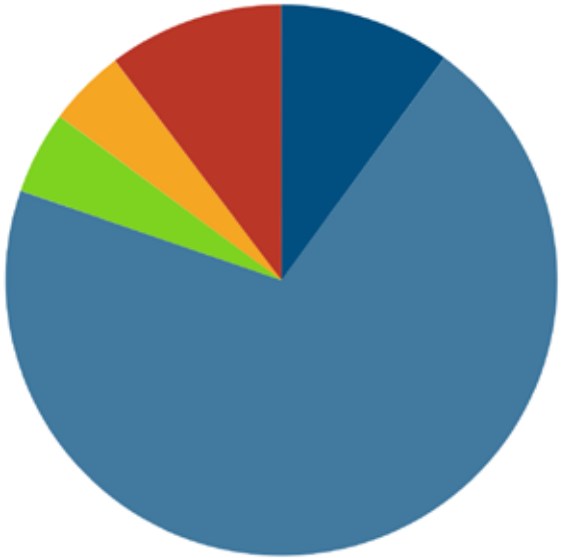
0.22

Quick Ratio is an indicator of short-term liquidity and measures ability to meet short-term obligations. A ratio over 1.5 is usually considered favorable.

OHIO'S CAA FUNDING

Federal CSBG	\$ 58,456,795
Federal (non-CSBG)	\$ 408,141,839
State	\$ 28,364,095
Local	\$ 26,423,340
Private	\$ 59,880,934
Total Funding:	\$ 581,267,003

Ohio’s 47 Community Action Agencies are awarded funding from a variety of sources through grants, partnerships, social enterprise efforts, public and private donations, and fundraising efforts.



CSBG (10.06%) Federal (non-CSBG) (70.22%) State (4.88%) Local (4.55%) Private (10.3%)

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Huron and Richland Counties
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- Beth Urban**
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- Greg Bollenbacher**
Fiscal Director
- Kathryn A. Clausen**
Communications Director
- Jeannette M. Jarrett**
Operations and Support Specialist
- Lorie McClain**
Program Specialist
- Emily Nolan**
Communications and Development Specialist
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- Jeffrey Diver**
Executive Director
Supports to Encourage Low-Income Families
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Chief Operating Officer
Mahoning-Youngstown Community Action
Partnership
- Julia Wise**
Executive Director
Highland County Community Action
Organization



Pictured on right (left to right): Board members Robert “Bo” Chilton, Beth Urban, Judith Barris, Andrew “Joe” Devany.



OHIO'S COMMUNITY ACTION AGENCIES

Adams Brown Community Action Partnership
Counties Served: Adams; Brown
(937) 378-6041 | www.abcap.net

Ashtabula County Community Action Agency
Counties Served Ashtabula
(440) 990-1740 | www.accaa.org

Bridges Community Action Partnership
Counties Served: Champaign; Delaware;
Logan; Madison; Shelby; Union
(937) 642-4986 | www.bridgescap.org

Clermont County Community Service, Inc.
Counties Served: Clermont
(513) 732-2277 | www.cccsi.org

Clinton County Community Action Program
Counties Served: Clinton
(937) 382-8365 | www.clintoncap.org

Community Action Agency Cincinnati-Hamilton County
Counties Served: Hamilton
(513) 569-1840 | www.cincy-caa.org

Community Action Agency of Columbiana County
Counties Served: Columbiana
(330) 424-7221 | www.caaofcc.org

Community Action Akron Summit
Counties Served: Summit
(330) 376-7730 | www.ca-akron.org

Community Action Commission of Belmont County
Counties Served: Belmont
(740) 695-0293 | www.cacbelmont.org

Community Action Commission of Erie, Huron & Richland Counties, Inc.
Counties Served: Erie; Huron; Richland
(419) 626-4320 | www.cacehr.org

Community Action Commission of Fayette County
Counties Served: Fayette
(740) 335-7282 | www.cacfayettecounty.org

Community Action Committee of Pike County
Counties Served: Pike
(740) 289-2371 | www.pikecac.org

Community Action Council of Portage County
Counties Served: Portage
(330) 297-1456 | www.cacportage.net

Community Action Organization of Scioto County
Counties Served: Scioto
(740) 354-7541 | www.caosciotocounty.org

Community Action Wayne/Medina
Counties Served: Medina; Wayne
(330) 264-8677 | www.cawm.org

Gallia-Meigs Community Action Agency
Counties Served: Gallia; Meigs
(740) 444-4400 | www.galliameigscaa.org

GMN Tri-County CAC
Counties Served: Guernsey; Monroe; Noble
(740) 732-2388 | www.gmntrico.org

Great Lakes Community Action Partnership
Counties Served: Ottawa; Sandusky; Seneca; Wood
(800) 775-9767 | www.glcap.org

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OHIO'S COMMUNITY ACTION AGENCIES (CONTINUED)

HARCATUS Tri-County Community Action Org.
Counties Served: Carroll; Harrison; Tuscarawas
(740) 922-0933 | www.harcatus.org

HHWP Community Action Commission
Counties Served: Hancock; Hardin; Putnam; Wyandot
(419) 423-3755 | www.hhwpcac.org

Highland County Community Action Org.
Counties Served: Highland
(937) 393-3458 | www.hccao.org

Hocking Athens Perry Community Action
Counties Served: Athens; Hocking; Perry
(740) 767-4500 | www.hapcap.org

IMPACT Community Action
Counties Served: Franklin
(614) 252-2799 | www.impactca.org

Ironton-Lawrence County Community Action
Counties Served: Lawrence
(740) 532-3140 | www.ilcao.org

Jackson-Vinton Community Action
Counties Served: Jackson; Vinton
(740) 384-3722 | www.jvcai.org

Jefferson County Community Action Council
Counties Served: Jefferson
(740) 282-0971 | www.jeffersoncountycac.com

Kno-Ho-Co-Ashland Community Action Commission
Counties Served: Ashland; Coshocton; Holmes; Knox
(740) 622-9801 | www.knohoco.org

Lancaster-Fairfield Community Action Agency
Counties Served: Fairfield
(740) 653-4146 | www.faircaa.org

LEADS Community Action Agency
Counties Served: Licking
(740) 349-8606 | www.leadscaa.org

Lifeline, Inc.
Counties Served: Lake; Geauga
(440) 354-2148 | www.lclifeline.org

Lorain County Community Action Agency
Counties Served: Lorain
(440) 245-2009 | www.lccaa.net

Mahoning Youngstown Community Action Partnership
Counties Served: Mahoning
(330) 747-7921 | www.mycaphelp.com

Miami County Community Action Council
Counties Served: Miami
(937) 335-7921 | www.miamicac.org

Miami Valley Community Action Partnership
Counties Served: Darke; Greene; Montgomery; Preble; Warren
(937) 341-5000 | www.miamivalleycap.org

Muskingum Economic Opportunity Action Group
Counties Served: Muskingum
(740) 453-5703 | www.meoag.org

Northwestern Ohio Community Action Commission
Counties Served: Defiance; Fulton; Henry; Paulding; Van Wert; Williams
(419) 784-5136 | www.nocac.org

Ohio Heartland Community Action Commission
Counties Served: Crawford; Marion; Morrow
(740) 387-1039 | www.ohcac.org

Opportunities for Individual Change of Clark County
Counties Served: Clark
(937) 323-6461 | www.oicofclarkco.org

Pathway, Inc.
Counties Served: Lucas
(419) 242-7304 | www.pathwaytoledo.org

Pickaway County Community Action Org.
Counties Served: Pickaway
(740) 477-1655 | www.picca.info

Ross County Community Action Commission
Counties Served: Ross
(740) 702-7222 | www.rossccac.org

Stark County Community Action Agency
Counties Served: Stark
(330) 454-1676 | www.sccaa.org

Step Forward, Inc.
Counties Served: Cuyahoga
(216) 696-9077 | www.stepforwardtoday.org

Supports to Encourage Low-Income Families
Counties Served: Butler
(513) 868-9300 | www.selfhelps.org

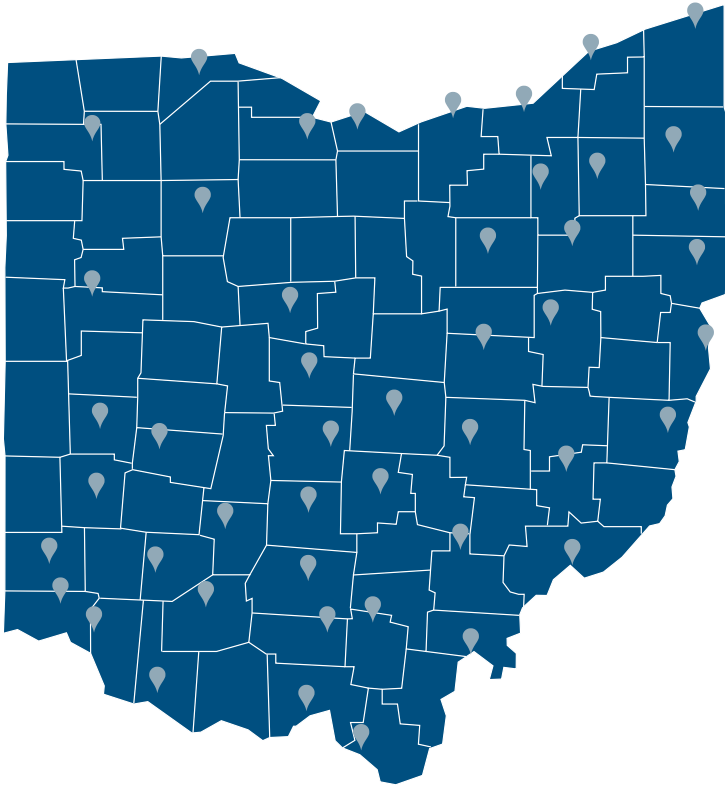
Trumbull Community Action Program
Counties Served: Trumbull
(330) 393-2507 | www.tcaphelps.org

Washington-Morgan Community Action
Counties Served: Morgan; Washington
(740) 373-3745 | www.wmcap.org

West Ohio Community Action Partnership
Counties Served: Allen; Auglaize; Mercer
(419) 227-2586 | www.wocap.org

Many of Ohio’s Community Action Agencies operate multiple locations throughout their service area to better meet the needs of their communities. While this directory only lists the primary offices of each agency, OACAA encourages you to visit their websites to learn more about additional offices and program site locations.

To view Ohio’s online Community Action directory, visit: www.oacaa.org/find-an-agency



ANNUAL REPORT



Ohio Association of
Community Action Agencies

140 East Town Street, Suite 1150
Columbus, Ohio 43215
(614) 224-8500 | www.oacaa.org