

## Successful and Appreciative Highland County Community Action Partnership Client Thanks Agency

Source: Highland County Community Action Partnership

Dear Mrs. Wise:

I have decided to compose this email in an effort to express my appreciation for the work and effort of Megan Evans and her co-workers, in helping me succeed in my training and attainment of employment. They're located at the Ohio Means Jobs and Family Services in Hillsboro, OH.

I was in the program February of 2019. One of my goals was to obtain my CDL license in order to gain employment driving a truck. This goal was necessary for me to achieve my primary goal of paying our home off.

Thanks to the persistent patience, kindness and effort exhibited by Megan and her staff I'm *now* able to accomplish both of these goals more than four years later.

I was given three chances to pass my CDL test with the financial support of Ohio Means. I struggled with the first three tests. I *failed* three times. I attribute this to the *fear* of failure. I cannot express the self-loathing and sense of failure I was experiencing. However, at that low point there was a glimmer of light.

Megan worked in order for me to be given a *fourth* chance for success. My persistence and will coupled with a vital extension of aid by Ohio Means, prompted by Megan, granted me one additional chance for success. This additional chance was an *extremely pivotal* moment in my life and the life of my wife. Tired of *fear* and inspired by *generosity*, determination grabbed the reins of my mind and took control of my fate. I passed the test with seemingly minimal effort this time.

After passing the test I went on to become employed with a local propane company. My company has continued to show their appreciation to me and my efforts. I work for a great company. I am now working on my fifth year of employment and I am in a position to pay our home off.

The efforts of Megan and her staff have made a profound impact on the lives of both my wife and I. I am *humbled* and *grateful* for what they've done. I do not forget generosity and a helping hand. I would love for her and her staff to get the appreciation they deserve. In a world lacking appreciation, the least I feel that I can do, is sit down and compose an email expressing my gratitude. I have now accomplished that goal as well.

Thanks,

Mr. W\*

\*Name changed to maintain customer anonymity