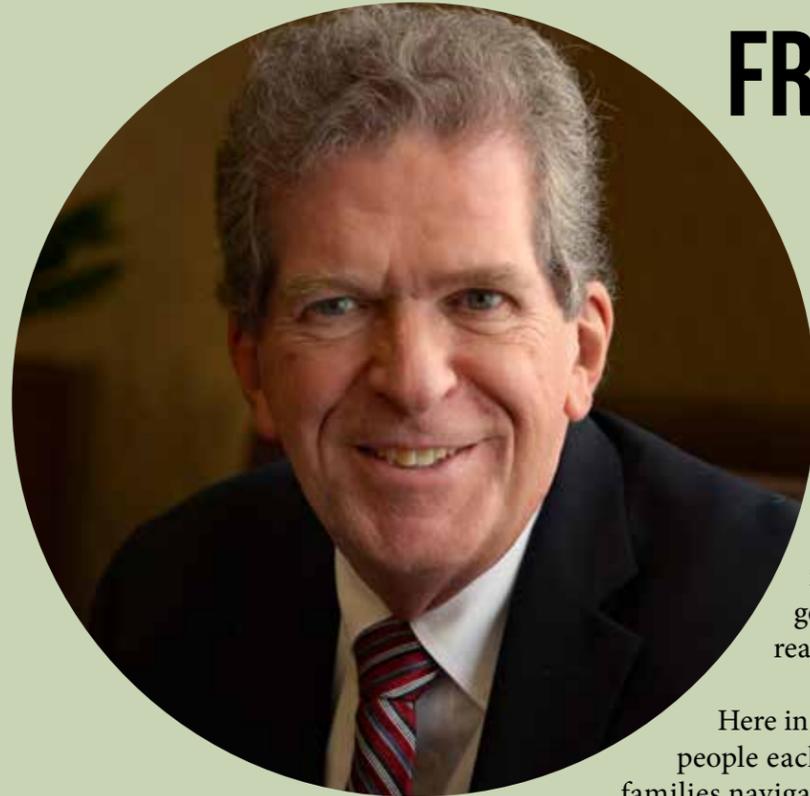


# OHIO'S COMMUNITY ACTION NETWORK



ANNUAL REPORT  
2018



## FROM THE EXECUTIVE DIRECTOR

To be a member of Community Action means you are part of a network that touches every county in Ohio and across America. Our reach and rapport with low- and moderate-income households is amazing—not only is our network the recipient of the only federal program dollars with the explicit goal of reducing poverty, we are the only nonprofit network to reach every county in this country.

Here in Ohio, the Community Action Network helps nearly 600,000 people each year. Customers trust our member agencies' to help their families navigate through difficult and sometimes vulnerable circumstances so they can reach self-sufficiency—meaning no outside assistance is needed. Our customers' success is our success, and we celebrate their victories every day.

For over 55 years, the Ohio Association of Community Action Agencies has supported our members, unified the Community Action Network in Ohio, and provided training support to build agency capacity and enhance the programs and operations. We are proud to provide the training and technical assistance services that help our members serve their neighbors.

Within this report, you will see our network's impact on the lives of Ohioans and how Community Action makes communities stronger. We look forward to celebrating many more successes.

Over 1.6 million people in Ohio fall below the Federal Poverty Level, including working mothers, fathers, grandparents, people with and without disabilities, children, single households, and more. And, in every county in Ohio, there are Community Action Agencies working alongside those families to help them step out of poverty and into self-sufficiency. Community Action's customers are our neighbors, our communities, and ourselves because the work we do truly impacts us all and helps make America a better place to live.

Last year was another fantastic year filled with responses to community needs, innovative new programs, and spectacular customer successes throughout Ohio. Community Action continues to think outside-the-box and consider unique community needs to give customers every possible chance of success to reach their level of independence. We challenge stereotypes, provide tools and supports, and make dreams come true.

In 2018, I was honored to begin serving as the President of the Board of Trustees for the Association. The expertise and support provided by the staff, the board, and the active members are invaluable as we propel this network forward and into the future. I look forward to seeing the continued evolution and successes of the Association as it comes to lift up its members' capacity and work to accomplish the Community Action mission.



## FROM THE BOARD PRESIDENT

## THE NEED:

Across nearly 45,000 square miles of varying terrain, and within urban, suburban, and rural communities, over 6,500 professionals are working at 48 Community Action Agencies to help people and change lives. The Association's training and technical assistance programs teach necessary skills, develop and encourage leaders, facilitate communication, and inspire innovation. We believe that by strengthening our network and the people working directly with customers, we will continue to be a part of the positive change impacting our communities.

Throughout the year, the Association hosts a variety of events and offers a number of on-site trainings which allow our members to learn about Community Action-specific issues, increase department-specific knowledge, develop professional skill sets, increase capacity, and enhance services available to low- and moderate-income Ohioans.

## THE REACH:



**46**

Community Action Agencies received T&TA in Ohio

## THE IMPACT:



**1,295**

**Community Action Professionals received multiple workshops and trainings to build agency capacity and to inspire and support innovative solutions.** (May be duplicated)



**29**

**customized on-site trainings completed, increasing knowledge, skills, and capacity of board, staff, and community members**



**18**

**emerging leaders trained in partnership with Ohio State University John Glenn School to strengthen leadership skills**



**TRAINING &  
TECH ASSISTANCE**





EXEMPLARY PROGRAMS

EXEMPLARY PROGRAMS:

Held on an annual basis, the Exemplary Programs Awards recognize innovative and effective programs developed and administered throughout Ohio's Community Action Network.

Redeveloped in 2015 and released the following year, in partnership with The Ohio State University John Glenn College of Public Affairs, the Exemplary Programs Awards shifted from the formerly known Best Practices Awards. Previously, programs eligible for recognition must have been able to be replicated within another community in addition to having met the rigorous scoring threshold. However, because of the uniqueness of each community, the factors of poverty in each area, and the inherent flexibility ingrained in the Community Action Network to be as unique as necessary to meet varying needs, the program evolved.

There is no limit to the number of awardees each year—any OACAA member in good standing may have one or more programs awarded an Exemplary Program status. Programs are nominated and evaluated by independent scorers to determine if programs meet or exceed the threshold for an award.

It is our pleasure to recognize the Exemplary Awards winners from 2018 and 2017 in our annual report. We are proud of the work our members are doing and the impact they are having throughout their communities. It is our hope that these programs will inspire and provoke new ideas for their peers in Ohio and across the country.

Program nominations are typically open in the fall each year. Awards are presented at the Winter Legislative Conference in Columbus, Ohio each January.

2018:



**Great Lakes Community Action Partnership:**  
Mechatronics Integrated Trades Program



**OIC of Clark County:**  
New Directions



**Ross County Community Action Commission:**  
Community Action Responds, Engages and Supports Recover (CARES) program

2017:



**Council for Economic Opportunities in Greater Cleveland**  
Friendship Through Reading



**Highland County Community Action Organization**  
Family and Community Navigator Pilot



**Highland County Community Action Organization**  
Rural IMPACT, Integration Models for Parents and Children to Thrive



**COMMUNITY  
ACTION**

### THE NEED:

In Ohio, over 1.6 million people live below the Federal Poverty Level, including over 513,000 children. Approximately one in every five Ohio children lives in poverty with disproportionately high rates for multiracial children and children of color. Ohio is ranked as the 17th poorest state in the union.

Community Action assesses unique needs to create unique solutions because even though 1.6 million people have at least one thing in common and some common themes occur across the state, their individual reasons for being there and the challenges needed to overcome that measurement are unique to their circumstances and barriers. Because no two families or communities are alike, no two Community Action Agencies are identical, but each has the same mission: to help people and change lives, which they are doing every day.

### THE REACH:

**48** Community Action Agencies serve **all 88** counties in Ohio



### THE IMPACT:



creates a strong foundation and opportunities for learning



provides opportunities to learn new skills and increase wages



creates a safe place where families can build upon their skills and reach their fullest potential



Community Action cares about the entire community and makes America a better place to live

#### *The Community Action Promise*

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



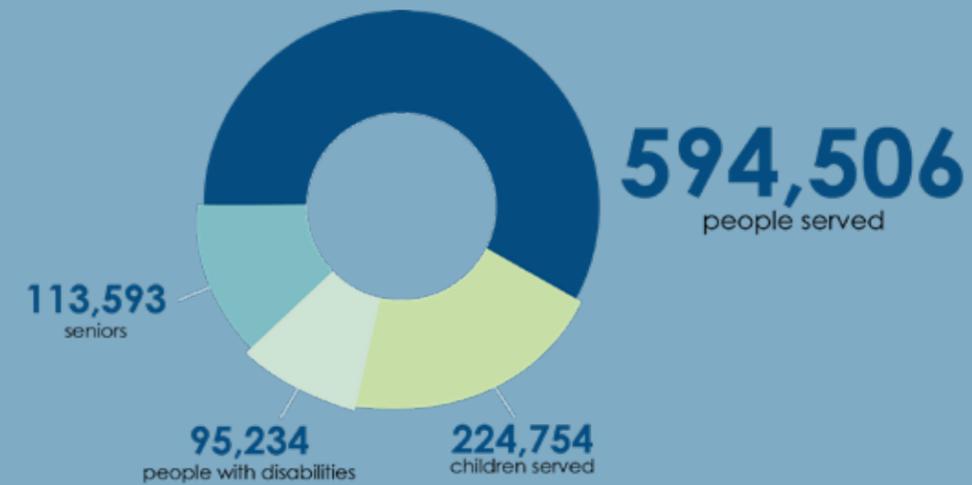
**CHILDREN & FAMILIES**

**THE NEED:**

Childhood poverty has been connected to poor health, lower academic achievement, and depression, and threats to achieving self-sufficiency in adulthood. The Community Action Network works with the entire family and evaluates their needs, whether it be education, housing, transportation, emergency services, or something else entirely.

By working with the entire family and by helping knock down obstacles, families thrive and break free from poverty.

**THE REACH:**



**THE IMPACT:**

**249,235**  
low-income families served

**203,146**  
children were ready for kindergarten or first grade

**61,001**  
people developed social, emotional, and youth skills (such as parenting, family function, and more)

**12,079**  
children received appropriate immunizations, medical and dental care

## THE NEED:

Securing a job that can support a family is vital to getting and keeping Ohioans out of poverty. Barriers such as gaps in education, transportation, child care, and more can prevent families from getting or maintaining a steady income, which can also prevent asset development and long-term stabilization. In the U.S., four of out every ten families can't afford a \$400 emergency expense such as a car or home repair. This threatens a household's ability to obtain or maintain work.

The Community Action Network works with families to increase job skills, financial management skills, and work towards building their assets.

## THE REACH:



**98** workforce programs are operated at

**36** agencies

## THE IMPACT:



**19,396**

Ohioans gained job skills, increased education, and/or reduced or eliminated public benefits



**15,668** increased financial assets and/or skills



**\$252,370** was saved by 106 participants to purchase a home or a car



**665,416** transportation resources were saved from reduction or elimination

JOBS &  
ASSETS



## THE NEED:

Community Action not only helps families help themselves and each other, but the network also helps neighborhoods thrive with community and economic development projects.

Community projects such as small business education, planning and support, historic building repurposing, affordable housing rehabilitation and creation in partnership with local businesses, local governments, and volunteers make a high impact for entire communities.

## THE REACH:



**6,724** organizations partnered with Ohio's Community Action Network to make a stronger impact



**4,186** low-income people are actively involved to strengthen the Community Action reach

## THE IMPACT:

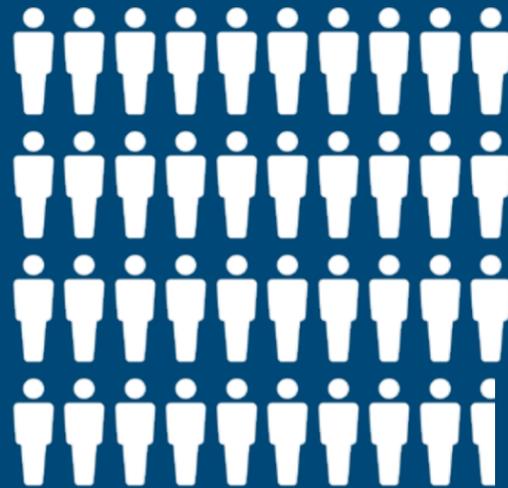


**745,360** community resources created or preserved



**1.7 MILLION** hours were volunteered by ...

**39,605** people



COMMUNITY  
ENGAGEMENT

# HOUSING

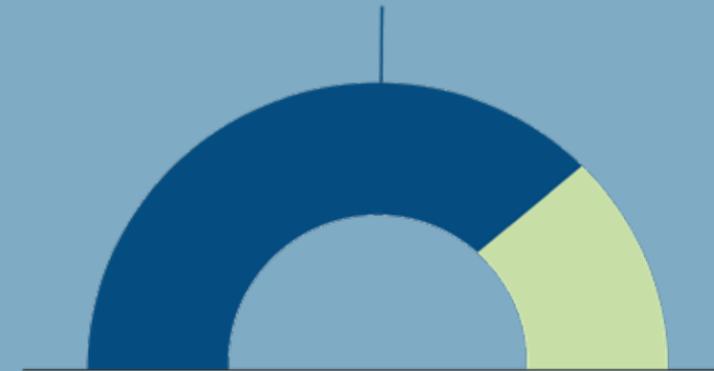
## THE NEED:

Nearly half of Ohio's renters and one-fifth of homeowners are housing cost-burdened—some spending over half of their income to meet this most basic need.

Ohio's Community Action Agencies' work preserves and creates affordable housing units allowing seniors to stay independent, keeping families safe, and saving money in utility costs to keep housing affordable.

## THE REACH:

**36** agencies operate housing improvement programs



## THE IMPACT:



**22,453** seniors maintained independent living situations



**12,663** safe and affordable housing units created or preserved



**1,613** people received emergency temporary shelter



**2,507** homes weatherized by Community Action



**\$1,002,800** utility costs saved within the first year after weatherization (based on \$400 average savings per household)

## THE NEED:

Ohio has the second highest rate of opioid drug overdose deaths in the country. Over 847,000 of our neighbors remain uninsured, and over 16% of Ohio's households are food insecure—well over the national rate of 13%.

Ohio's Community Action Agencies work to help families improve their lives now and in the future. Our network helps fill the gaps and ensure they are safe and healthy while they work to achieve their long-term goals to be self-sufficient. Agencies across Ohio provide medical and dental care, emergency food and utilities, addiction counseling and services, and other disaster relief and emergency assistance.

## THE REACH:

**12** CAAs provide ongoing or emergency medical care

**36** CAAs provide emergency food

**48** CAAs operate emergency services

## THE IMPACT:



**698,079** immunizations, well-visits, medical and dental care provided



**579,623** emergency food units were provided



**109,508** emergency transportation provided



**19,925** people received other emergency services such as disaster relief, clothing, legal assistance and more

HEALTH &  
WELL-BEING



## THE BOARD:

**Janice W. Warner**, President  
Community Action Committee of Erie,  
Huron and Richland Counties

**David Brightbill**, 1st Vice President  
Washington-Morgan Community  
Action

**Melissa Pearce**, 2nd Vice President  
Community Action of Wayne/Medina

**Ruthann House**, Treasurer  
Great Lakes Community Action  
Partnership

**Julia Wise**, Secretary  
Highland County Community Action  
Organization

**Joshua Anderson**, Chair, District One  
HHWP Community Action Commission

**Deborah Gerken**  
Northwestern Ohio Community Action  
Commission

**Andrew J. Devany**  
Ohio Heartland Community Action  
Commisson

**David Shea**, Chair, District Two  
Community Action Council of Portage

**Judith Barris**  
Ashtabula County Community Action

**Douglas Bennett**  
Council for Economic Opportunities in  
Greater Cleveland

**Ken Kempton**, Chair, District Three  
LEADS Community Action

**Alaire Mancz**  
Community Action Commission of  
Belmont County

**Gary Ricer**  
GMN Tri-County Community Action

**Steve Sturgill**, Chair, District Four  
Community Action Organization of  
Scioto County

**Kellie Ailes**  
Lancaster-Fairfield Community Action  
Agency

**Andrew Binegar**  
Pickaway County Community Action  
Organization

**Alvin Norris**, Chair, District Five  
Adams-Brown Community Action  
Partnership

**Bambi Baughn**  
Community Action Commission of  
Fayette County

**Jeffrey Diver**  
Supports to Encourage Low-Income  
Families

**Rodney Reasonover**, Chair, District Six  
Stark County Community Action  
Agency

**Cheryl Grice**  
Pathway, Inc.

**Sheila Triplett**  
Mahoning-Youngstown Community  
Action Partnership

## ASSOCIATION FINANCIALS:

### Statement of Activities

OACAA & OCATO  
1/1/2018 through 12/31/2018  
(unaudited)

Revenue	\$1,525,979
Expenses	\$1,484,045
Net Assets 1/1/2018	\$ 603,003
Net Assets 12/31/2018	\$ 644,937
Change in Assets	\$ 41,934

### Statement of Financial Position

OACAA & OCATO  
1/1/2018 through 12/31/2018  
(unaudited)

Assets:	
Cash	\$ 582,064
Cash Investments	\$ 78,213
Grants Receivable	\$ 94,419
Accounts Receivable	\$ 4,397
Prepays	\$ 18,510
Fixed Assets	\$ 4,195
<b>Total Assets:</b>	<b>\$ 781,798</b>
Liabilities:	
Accounts Payable	\$ 52,813
Accrued Payroll	\$ 38,387
Deferred Revenue	\$ 45,661
<b>Total Liabilities:</b>	<b>\$ 136,861</b>
<b>Net Assets:</b>	<b>\$ 644,937</b>
<b>Total Net Assets &amp; Liabilities:</b>	<b>\$ 781,798</b>

## ASSOCIATION RATIOS:



**4.82 quick ratio**

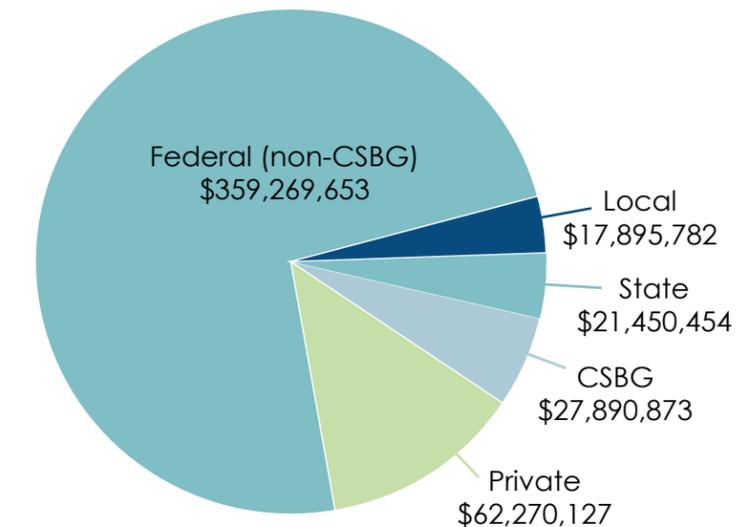
Indicator of short-term liquidity and measures ability to meet its short-term obligations. A ratio in over 1.5 is usually considered favorable.



**.18 debt ratio**

The ratio of total debt to total assets; it can be interpreted as the proportion of assets that are financed by debt. A ratio less than .40 is usually considered favorable.

## CAA FUNDING:



# OHIO'S COMMUNITY ACTION AGENCIES

Adams Brown Community Action Partnership  
Counties Served: Adams; Brown  
(937) 378-6041 | [www.abcap.net](http://www.abcap.net)

Community Action Commission of Belmont Cty.  
Counties Served: Belmont  
(740) 695-0293 | [www.cacbelmont.org](http://www.cacbelmont.org)

Gallia-Meigs Community Action Agency  
Counties Served: Gallia; Meigs  
(740) 367-7341 | [gallia-meigscaa.webs.com/](http://gallia-meigscaa.webs.com/)

IMPACT Community Action  
Counties Served: Franklin  
(614) 453-1698 | [www.impactca.org](http://www.impactca.org)

Lorain County Community Action Agency  
Counties Served: Lorain  
(440) 245-2009 | [www.lccaa.net](http://www.lccaa.net)

Pathway, Inc.  
Counties Served: Lucas  
(419) 242-7304 | [www.pathwaytoledo.org](http://www.pathwaytoledo.org)

Ashtabula County Community Action Agency  
Counties Served: Ashtabula  
(440) 997-5957 | [www.accaa.org](http://www.accaa.org)

Community Action Commission of Erie, Huron & Richland Counties, Inc.  
Counties Served: Erie; Huron; Richland  
(419) 626-4320 | [www.cacehr.org](http://www.cacehr.org)

Geauga Community Action, Inc.  
Counties Served: Geauga  
(440) 286-4765 | [www.gcainc.org](http://www.gcainc.org)

Ironton-Lawrence County Community Action Organization  
Counties Served: Lawrence  
(740) 532-3534 | [www.ilcao.org](http://www.ilcao.org)

Mahoning Youngstown Community Action Partnership  
Counties Served: Mahoning  
(330) 747-7921 | [www.mycaphelp.com](http://www.mycaphelp.com)

Pickaway County Community Action Org.  
Counties Served: Pickaway  
(740) 477-1655 | [www.picca.info](http://www.picca.info)

Bridges Community Action Partnership  
Counties Served: Champaign; Delaware; Logan; Madison; Shelby; Union  
(937) 642-4986 | [www.bridgescap.org](http://www.bridgescap.org)

Community Action Commission of Fayette County  
Counties Served: Fayette  
(740) 335-7282 | [www.cacfayettecounty.org](http://www.cacfayettecounty.org)

GMN Tri-County CAC, Inc.  
Counties Served: Guernsey; Monroe; Noble  
(740) 732-2388 | [www.Gmnetrico.org](http://www.Gmnetrico.org)

Jackson-Vinton Community Action, Inc.  
Counties Served: Jackson; Vinton  
(740) 384-3722 | [www.jvcai.org](http://www.jvcai.org)

Miami County Community Action Council  
Counties Served: Miami  
(937) 339-2111 | [www.miamiacac.org](http://www.miamiacac.org)

Ross County Community Action Commission  
Counties Served: Ross  
(740) 702-7222 | [www.rossccac.org](http://www.rossccac.org)

Clermont County Community Service, Inc.  
Counties Served: Clermont  
(513) 732-2277 | [www.cccsi.org](http://www.cccsi.org)

Community Action Committee of Pike County  
Counties Served: Pike  
(740) 289-2371 | [www.pikecac.org](http://www.pikecac.org)

Great Lakes Community Action Partnership  
Counties Served: Ottawa; Sandusky; Seneca; Wood  
(419) 333-6020 | [www.glcac.org](http://www.glcac.org)

Jefferson County Community Action Council  
Counties Served: Jefferson  
(740) 282-0971 | [www.jeffersoncountycac.com](http://www.jeffersoncountycac.com)

Miami Valley Community Action Partnership  
Counties Served: Darke; Greene; Montgomery; Preble; Warren  
(937) 341-5000 | [www.cap-dayton.org](http://www.cap-dayton.org)

Stark County Community Action Agency  
Counties Served: Stark  
(330) 454-2157 | [www.sccaa.org](http://www.sccaa.org)

Clinton County Community Action Program,  
Counties Served: Clinton  
(937) 382-8365 | [www.clintoncap.org](http://www.clintoncap.org)

Community Action Council of Portage County  
Counties Served: Portage  
(330) 297-1456 | [www.cacportage.net](http://www.cacportage.net)

HARCATUS Tri-County Community Action Organization  
Counties Served: Carroll; Harrison; Tuscarawas  
(740) 922-0933 | [www.harcatius.org](http://www.harcatius.org)

Kno-Ho-Co-Ashland Community Action Commission  
Counties Served: Ashland; Coshocton; Holmes; Knox  
(740) 622-9801 | [www.knohoco.org](http://www.knohoco.org)

Muskingum Economic Opportunity Action Group  
Counties Served: Muskingum  
(740) 453-5703 | [www.meoag.org](http://www.meoag.org)

Supports to Encourage Low-Income Families  
Counties Served: Butler  
(513) 868-9300 | [www.selfhelps.org](http://www.selfhelps.org)

Community Action Agency Cincinnati-Hamilton County  
Counties Served: Hamilton  
(513) 569-1847 | [www.cincy-caa.org](http://www.cincy-caa.org)

Community Action Organization of Scioto County, Inc.  
Counties Served: Scioto  
(740) 354-7541 | [www.caosciotocounty.org/](http://www.caosciotocounty.org/)

HHWP Community Action Commission  
Counties Served: Hancock; Hardin; Putnam; Wyandot  
(419) 423-3755 | [www.hhwpcac.org](http://www.hhwpcac.org)

Lancaster-Fairfield Community Action Agency  
Counties Served: Fairfield  
(740) 653-4146 | [www.faircaa.org](http://www.faircaa.org)

Northwestern Ohio Community Action Comm.  
Counties Served: Defiance; Fulton; Henry; Paulding; Van Wert; Williams  
(419) 784-5136 | [www.nocac.org](http://www.nocac.org)

Trumbull Community Action Program  
Counties Served: Trumbull  
(330) 393-2507 | <http://tcaphelps.org/>

Community Action Agency of Columbiana County  
Counties Served: Columbiana  
(330) 424-7221 | [www.caaofcc.org](http://www.caaofcc.org)

Community Action Wayne/Medina  
Counties Served: Medina; Wayne  
(330) 264-8677 | [www.cawm.org](http://www.cawm.org)

Highland County Community Action Org  
Counties Served: Highland  
(937) 393-3458 | [www.hccao.org](http://www.hccao.org)

LEADS Community Action Agency  
Counties Served: Licking  
(740) 349-0809 | [www.leadscac.org](http://www.leadscac.org)

Ohio Heartland Community Action Commission  
Counties Served: Crawford; Marion; Morrow  
(740) 387-1039 | [www.ohcac.org](http://www.ohcac.org)

Washington-Morgan Community Action  
Counties Served: Morgan; Washington  
(740) 373-3745 | [www.wmcap.org](http://www.wmcap.org)

Community Action Akron Summit  
Counties Served: Summit  
(330) 376-7730 | [www.ascainc.org](http://www.ascainc.org)

Council for Economic Opportunities in Greater Cleveland  
Counties Served: Cuyahoga  
(216) 696-9077 | [www.ceogc.org](http://www.ceogc.org)

Hocking Athens Perry Community Action  
Counties Served: Athens; Hocking; Perry  
(740) 767-4500 | [www.hapcap.org](http://www.hapcap.org)

Lifeline, Inc.  
Counties Served: Lake  
(440) 354-2148 | [www.lclifeline.org](http://www.lclifeline.org)

Opportunities for Individual Change of Clark Cty.  
Counties Served: Clark  
(937) 323-6461 | [www.oicofclarkco.org](http://www.oicofclarkco.org)

West Ohio Community Action Partnership  
Counties Served: Allen; Auglaize; Mercer  
(419) 227-2586 | [www.lacca.org](http://www.lacca.org)

## Annual Report 2019

### Ohio Association of Community Action Agencies | Ohio Community Action Training Organization

140 E. Town Street, Suite 1150 • Columbus, Ohio 43215 • (614) 224-8500 • [www.oacaa.org](http://www.oacaa.org)

## THE STAFF:

### **Philip E. Cole**

Executive Director

### **Greg “Bo” Bollenbacher**

Fiscal Director

### **Kathryn A. Clausen**

Communications Director

### **Neva Dunn**

Office Manager

### **Jeannette M. Jarrett**

Operations and Program Support Specialist

### **Lorie A. McClain**

Program Specialist

### **Charles Shih**

Intern

### **Josh Summer**

Development Director

## NETWORK TRAINING CONSULTANTS:

### **Pam Crawford**

Social Services Program Director  
Community Action Committee of Pike County

### **Jeffrey Diver**

Executive Director  
Supports to Encourage Low-Income Families

### **Laurice Kennedy-Brown**

Community Services Program Manager  
Council for Economic Opportunities in Greater Cleveland

### **Cheryl Grice**

President/CEO  
Pathway, Inc.

### **Shirly Maul**

Retired; Former Manager, Workforce Development  
Community Action Agency Cincinnati-Hamilton County

### **Marylin Montes**

Director of Operations and Compliance  
Mahoning-Youngstown Community Action Partnership

### **Julia Wise**

Executive Director  
Highland County Community Action Organization