

Ohio Association of Community Action Agencies

Annual Report



Ohio Association of
Community Action Agencies



Philip E. Cole
Executive Director

Community Action's trustworthy and strong reputation for building healthier communities is an accomplishment our network has worked to achieve and maintain for over 55 years. Ohio has always been a resilient state, yet over 1.6 million Ohioans were below the Federal Poverty Level last year. The COVID-19 pandemic has resulted in a much higher number today.

Our network is trusted with state, local, and private funds and donations, and is the only recipient of federal program dollars with the explicit goal of reducing poverty. Community Action's innovative and holistic approach to strengthening communities with locally controlled solutions has proven year after year to be a successful model for

improving people's lives throughout this country.

The 2019 annual report looks at our work a little differently than it has in the past. Adjusting to the nationwide data collection effort implemented in 2018 after several years of development, this report tells our collective story by demonstrating services and results, not just services. We firmly believe our customers' successes and positive changes in families and communities are illustrated using these new data points.

Our work at the Ohio Association of Community Action Agencies and Ohio Community Action Training Organization focuses on strengthening the 47 Community

Action Agencies in the state with training and technical assistance. Our work helps build our members' capacity and service allowing them to develop more opportunities for Ohioans. Our staff is well-versed and highly motivated to support improved efficiency, opportunities, responses, and solutions to whatever our network needs, whether responding to a pandemic or creating a strategic plan.

I am inspired every day by the work and progress throughout Ohio and the Nation. I look forward to continuing the momentum and building upon new successes that create opportunities for all people in need.

A handwritten signature in black ink that reads "Philip E. Cole".

Millions of low- and moderate-income, hard-working Ohioans are faced with decisions every day to meet the needs of their families. Whether they need to fill an immediate need or are looking to move closer to long-term objectives, Community Action has been there to walk alongside them on their journey to self-sufficiency. With the support of nearly 1,000 agencies nationwide with a mission of helping people and changing lives, this network of compassionate and caring individuals breaks through barriers to open doors that have been previously locked to our neighbors.

I am proud to serve on the board of Ohio Association of Community



Janice W. Warner
Board President

Action Agencies and the Ohio Community Action Training Organization. And, on behalf of the Board of Directors, I invite you all to read this report and learn about the successes in our communities. From training to home ownership and everything in between and beyond, Community Action utilizes our resources to create new opportunities for Ohioans to meet their fullest potential.

Within this report, you'll learn about programs that have been recognized as exemplary, services that are available throughout the state, and goals that have all reached high levels of progressive results. You'll learn about the needs in Ohio surrounding employment, education

and cognitive development, and more.

As Community Action continues to respond to new challenges, the strength of our network remains a driving force for those who need us the most. As we challenge stereotypes, build partnerships to propel our mission to new levels of success, and improve communities, we will never forget our goal of making America a better place to live.

A handwritten signature in black ink that reads "Janice W. Warner".

Ohio's Community Action Network

Community Action Promise

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

47 Agencies

serving all 88 counties in Ohio

Forty-seven private nonprofit agencies across all 88 counties in Ohio, comprised of over 6,500 people who are committed to helping people and changing lives, work every day to provide opportunities for Ohioans through the Community Action Network. For over 55 years, this network has created local solutions for local problems and has helped families overcome obstacles that have stood in their way of self-reliance.

At Ohio Association of Community Action Agencies, we strive to provide training and technical assistance to the Community Action Network to build capacity and inspire solutions. To do this, the staff listens to the network to determine their unique needs and creates tools to assist in meeting those needs. Tools include support around development, financial management, communications, relationships, and a broad

spectrum of trainings based on agency needs and goals.

The Association and our sister organization Ohio Community Action Training Organization, are proud to offer relevant, useful, and highly praised training and support to our members. Last year, 100% of OACAA's membership agencies received training, technical support or both.

OUTCOMES



100%

OACAA's member agencies received training or technical assistance



955

Community Action Professionals trained

44

Conferences or on-site trainings, workshops, or technical support consulting completed





Exemplary

Ashtabula County Community Action Agency, Dragon Empowerment Center

The Dragon Empowerment Center connects schools with communities to provide valuable services to students, parents, and teachers. In addition to traditional education services, the schools offer food distributions, basic healthcare provisions, tutoring, mental health services, and a variety of workshops. All services are located on school grounds to remove barriers to resource access faced by struggling families within the school district.



Innovative

Ironton-Lawrence County Area Community Action, Recovery to Work

The Recovery to Work Program connects recovering individuals to comprehensive treatment, employment services, and professionals. The program's ability to bring partners together takes advantage of community strengths and creates a holistic environment. As a result of this collaborative approach, Recovery to Work participants achieve a 30% private employment placement rate following the program's completion.



Results Oriented

West Ohio Community Action Partnership, No Excuses

The No Excuses program was developed to identify and assist vulnerable populations in securing shelter. The program collaborates with over 28 community partners, enabling them to accept any family that seeks help with no income requirements. The program's flexibility ensures that previously untapped resources, such as hotels, can be utilized to provide shelter in emergencies.



Recognized

Helping people. Changing lives.

1.6 million Ohioans
lived in poverty in 2019

Ohio's Community Action Agencies serve every county in the state and support opportunities for low- and moderate-income Ohioans, including children, adults, seniors, veterans, and persons with disabilities. Programs focusing on education, housing, jobs, asset building, health, community preservation, and more illustrate Community Action's holistic approach to alleviating poverty. The model of service has proven itself an effective to strengthen not only individuals and families but the entire community.

While many families have emergencies that must be solved quickly to ensure basic physiological needs are met, Community Action's

work doesn't stop there. By deploying innovative solutions and working alongside individuals to address their unique challenges, Community Action strives to provide the help Ohioans need to reach their fullest potential and become fully self-sufficient.

Last year, over half-a-million people were served through Ohio's Community Action Network with locally developed solutions. While some of the programs and outcomes highlighted throughout this year's annual report may yield similar outcomes, you'll find the details of programs throughout the network are as unique and special as they come.



Employment



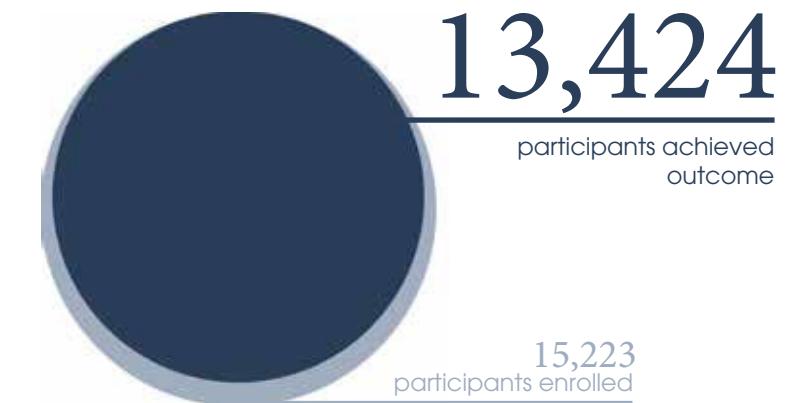
4.1% of Ohioans
were unemployed in 2019

In 2019, Ohio's unemployment remained relatively low compared to previous years, though 4.1% of Ohioans remained without work. Securing a job with a living wage is not only vital to ensuring the income necessary to break free from poverty, but working to the fullest extent possible improves long-term stabilization and health outcomes.

In America, four out of every ten families can't afford a \$400

emergency expense such as a home or car repair. Ohio's Community Action Agencies make opportunities for individuals to secure the skills needed for job searches and initial employment, while also supporting long-term employment and career advancement. Participants gain valuable training, certification, counseling, supplies, and ongoing employment supports to maintain that employment, increase their income, and help each person realize their fullest potential.

OUTCOMES



SERVICES

Participants may receive multiple services

	3,813	Skills training and opportunities for experience
	3,216	Career counseling
	7,946	Job search
	1,432	Post-employment supports
	532	Employment supplies

OUTCOMES



SERVICES

Participants may receive multiple services

	32,135	Child & young adult education programs
	348	School supplies
	2,358	Extra-curricular programs
	3,280	Adult education programs
	120	Post-secondary education supports
	4,600	Home visits

Education & Cognitive Development



Less than half

of low-income children are typically ready for Kindergarten at age 5

According to the American Academy of Pediatrics, instilling an early love of learning can help children build resilience to challenges as they age. Having fewer resources, however, can negatively impact their development. Over half of all low-income children in America are not ready to start Kindergarten when they turn

five compared to three-quarters of children who live in moderate-to high-income households.* Community Action's school readiness programs help children and their families with the resources they need to build on the family unit's successes.

By working with the entire

family, Community Action helps address education and cognitive development in youth and adults. From preschool programming to higher education supports including GED completion and trade certifications, our network targets each household's needs to support children and families.

<https://bit.ly/2HuJGMq>



Income & Asset Building

4 out of 10 Americans
cannot cover an unexpected \$400 expense

Building income and assets support family goals and increase equity among Ohioans. Assets have positive financial benefits and can improve stability for every member of the household allowing opportunities for long-term financial stability and self-reliance. By increasing income and assets, Ohioans are better equipped to weather short-term emergencies and create long-term wellbeing financially, socially, and emotionally.

The Community Action Network believes stable income and assets

are imperative for Ohioans to maintain the self-sufficiency they have worked so hard to achieve. Because of that, agencies across the state offer financial counseling and supports to build upon their successes.

Through programs that support saving or loans to purchase a home, start a small business, or purchase transportation to get back and forth to work, Community Action helps empower our neighbors to meet their goals.

OUTCOMES

11,418

participants achieved outcome



SERVICES

Participants may receive multiple services



1,817

Training and counseling services



492

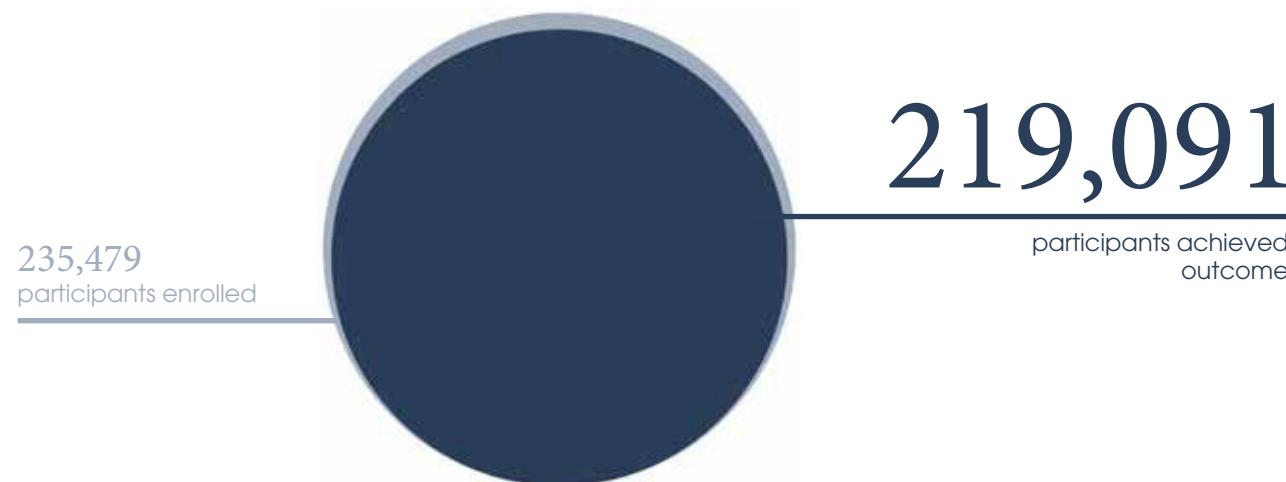
Benefit coordination and advocacy



11,002

Asset building

OUTCOMES



SERVICES

Participants may receive multiple services



7,740

Housing payment assistance and eviction prevention services



147,178

Utility payment assistance



2,413

Housing placement/rapid re-housing



1,108

Housing maintenance and improvement



15,469

Weatherization services



Affordable Housing

Nearly 1/2 of Ohio Renters and 1/5 of Ohio homeowners are housing cost-burdened

Safe and affordable housing options provide Ohioans with the necessary stability to work towards additional life goals. Stable housing improves health and education outcomes due to reduced stress responses thereby increasing economic mobility and upward movement. With basic needs such as housing met, families can focus on healthy food, education, social relationships, and more, building overall healthy

communities.

Part of maintaining a safe and affordable home is maintaining utility access such as heat and water. Because of that, many Community Action Agencies administer programs like emergency utility payments and weatherization programs to stabilize families and help make utilities affordable.

Health & Development



744,000 Ohioans are uninsured
and 4 out of 10 of them work full-time.

For the second year in a row, Ohioans have lost health insurance coverage according to Census data. 744,000 people are without insurance yet four out of ten of the uninsured Ohioans work full-time; 60% work at least part-time.*

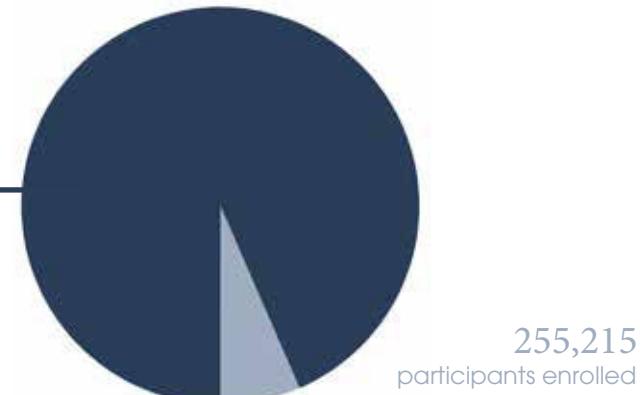
To bridge the gap between health and

affordable coverage, many Community Action Agencies throughout Ohio offer health and wellness programs for households with and without insurance coverage. Health screenings and services, wellness education, nutrition support, and more provide opportunities and resources to ensure proper medical care and healthy living.

OUTCOMES

252,039

participants achieved outcome



SERVICES

Participants may receive multiple services

53,612	Health services, screens and assessments
5,517	Reproductive health services
15,912	Wellness education
1,957	Mental and behavioral health
1,102	Support groups
10,418	Dental services, screenings and exams
601,605	Nutrition and food or meals
7,003	Family skills development
2,158	Emergency hygiene assistance

*<https://bit.ly/3mp9Xpe>

Multiple Domains



Services that support multiple areas of Community Action's work are included in this section, and are vital to the mission of our network. Areas such as

case management and transportation help Ohioans reach their goals on multiple levels that can include education, employment, and more.

SERVICES

Participants may receive multiple services



167,519

Case management, eligibility determinations, and referrals to partners



779,826

Transportation services



6,052

Childcare



705

Identification documents, re-entry services, legal assistance, and immigration support services



4,992

Emergency clothing assistance



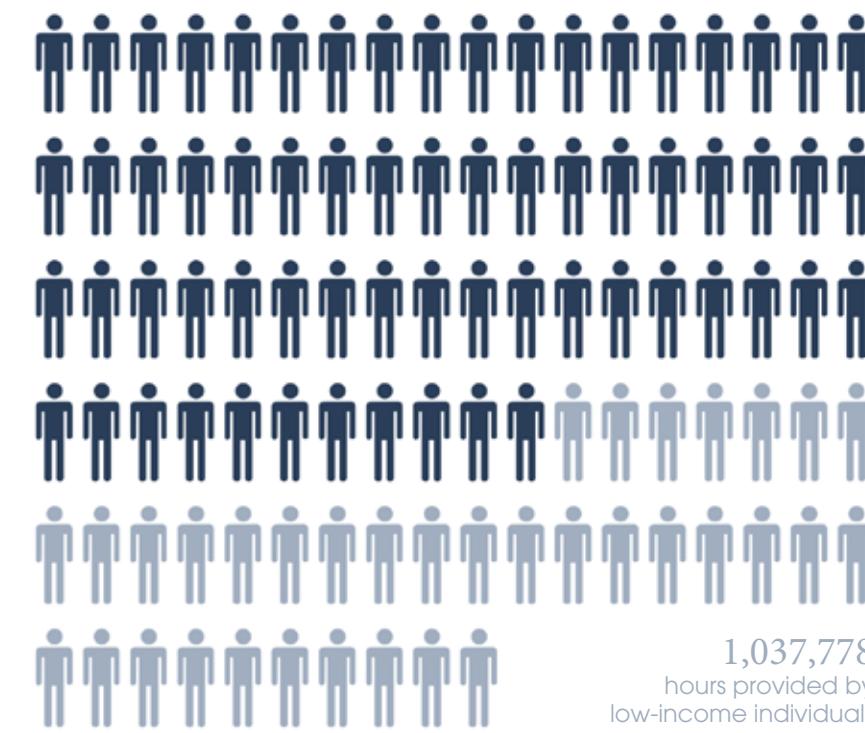
1,413

Mediation/customer advocacy interventions

Volunteers

Volunteers support the Community Action mission and allow our network to make a greater impact in communities throughout Ohio. Last year, nearly 1.6 million hours were donated to Ohio's network! With volunteers supporting

operations ranging from food distribution to voting members on boards of directors, each Ohioan who selflessly donate their time to the Community Action mission is invaluable.



1,593,696

volunteer hours donated to Ohio's Community Action Network

1,037,778

hours provided by low-income individuals

Association Financials

Statement of Activities

OACAA & OCATO 1/1/2019 through 12/31/2019

Revenue	\$ 1,828,361
Expenses	\$ 1,802,342
Net Assets 1/1/2019	\$ 644,938
Net Assets 12/31/2019	\$ 670,957
Change in Assets	\$ 26,019



4.67 Quick Ratio

Quick Ratio is an indicator of short-term liquidity and measures ability to meet its short-term obligations. A ratio over 1.5 is usually considered favorable.



.17 Debt Ratio

Debt Ratio is the ratio of total debt to assets; it can be interpreted as the proportion of assets that are financed by debt. A ratio of less than .40 is usually considered favorable.

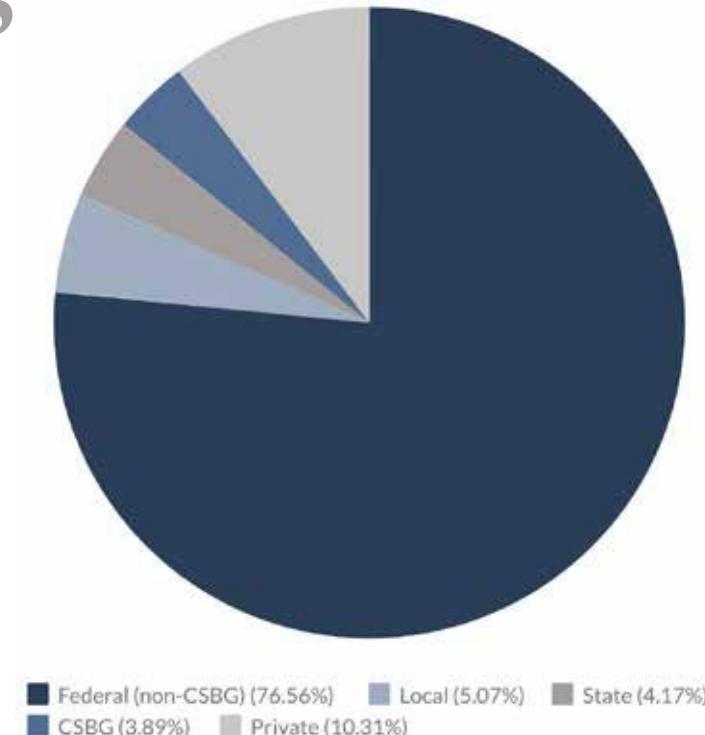
Statement of Financial Position

OACAA & OCATO 1/1/2019 through 12/31/2019

Assets:	
Cash	\$ 415,469
Cash Investments	\$ 219,515
Grant Rec	\$ 139,085
Accounts Rec	\$ 6,892
Prepays	\$ 24,808
Fixed Assets	\$ 1,234
Total Assets:	\$ 807,003
 Liabilities:	
Accounts Payable	\$ 79,445
Accrued Payroll	\$ 41,286
Deferred Revenue	\$ 15,315
Total Liabilities:	\$ 136,046

CAA Funding

CSBG	\$ 24,788,963
Federal (non-CSBG)	\$ 363,313,588
State	\$ 26,574,224
Local	\$ 32,272,270
Private	\$ 65,661,965
Total Funding	\$ 487,512,640



The Board

Janice W. Warner, President
Community Action Committee of
Erie, Huron and Richland Counties

David Brightbill, 1st Vice President
Washington-Morgan Community Action

Melissa Pearce, 2nd Vice President
Community Action Wayne/Medina

Ruthann House, Treasurer
Great Lakes Community Action Partnership

Julia Wise, Secretary
Highland County Community Action
Organization

Joshua Anderson, Chair, District One
HHWP Community Action Commission

Deborah Gerken
Northwestern Ohio Community Action
Commission

Andrew J. Devany
Ohio Heartland Community Action Commission

David Shea, Chair, District Two
Washington-Morgan Community Action

Judith Barris
Ashtabula County Community Action

Douglas Bennett
Council for Economic Opportunities in Greater
Cleveland

Ken Kempton, Chair, District Three
LEADS Community Action

Alaire Mancz
Community Action Commission of Belmont
County

Gary Ricer
GMT Tri-County CAC

Steve Sturgill, Chair, District Four
Community Action Organization of Scioto
County

Clinton Davis
Lancaster-Fairfield Community Action Agency

D.R. Gossett
Ironton-Lawrence County Community Action
Organization

Alvin Norris, Chair, District Five
Adams/Brown Community Action Partnership

Bambi Baughn
Community Action Commission of Fayette
County

Jeffrey Diver
Supports to Encourage Low-Income Families

Rodney Reasonover, Chair, District Six
Stark County Community Action Agency

Sheila Triplett
Mahoning-Youngstown Community Action
Partnership

Beth Urban
IMPACT Community Action

Ohio's Agencies

To learn more about your local Community Action Agency,
visit www.oacaa.org, or visit your local agency's website listed
below

directory continued on pages 26-27

Adams Brown Community Action Partnership
Counties Served: Adams; Brown
(937) 378-6041 | www.abcap.net

Ashtabula County Community Action Agency
Counties Served Ashtabula
(440) 997-5957 | www.accaa.org

Bridges Community Action Partnership
Counties Served: Champaign; Delaware;
Logan; Madison; Shelby; Union
(937) 642-4986 | www.bridgescap.org

Clermont County Community Service, Inc.
Counties Served: Clermont
(513) 732-2277 | www.cccsi.org

Clinton County Community Action Program
Counties Served: Clinton
(937) 382-8365 | www.clintoncap.org

**Community Action Agency Cincinnati-Hamilton
County**
Counties Served: Hamilton
(513) 569-1847 | www.cincy-caa.org

**Community Action Agency of Columbiana
County**
Counties Served: Columbiana
(330) 424-7221 | www.caaofcc.org

Community Action Akron Summit
Counties Served: Summit
(330) 376-7730 | www.ca-akron.org

**Community Action Commission of Belmont
County**
Counties Served: Belmont
(740) 695-0293 | www.cacbelmont.org

**Community Action Commission of Erie, Huron
& Richland Counties, Inc.**
Counties Served: Erie; Huron; Richland
(419) 626-4320 | www.cacehr.org

**Community Action Commission of Fayette
County**
Counties Served: Fayette
(740) 335-7282 | www.cacfayettecounty.org

Community Action Committee of Pike County
Counties Served: Pike
(740) 289-2371 | www.pikecac.org

Community Action Council of Portage County
Counties Served: Portage
(330) 297-1456 | www.cacportage.net

**Community Action Organization of Scioto
County**
Counties Served: Scioto
(740) 354-7541 | www.caosciotocounty.org

Community Action Wayne/Medina
Counties Served: Medina; Wayne
(330) 264-8677 | www.cawm.org

**Council for Economic Opportunities in Greater
Cleveland**
Counties Served: Cuyahoga
(216) 696-9077 | www.ceogc.org

Gallia-Meigs Community Action Agency
Counties Served: Gallia; Meigs
(740) 367-7341 | www.galliaimeigscaa.org

GMN Tri-County CAC
Counties Served: Guernsey; Monroe; Noble
(740) 732-2388 | www.gmnrtrico.org

Ohio's Agencies

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Great Lakes Community Action Partnership
Counties Served: Ottawa; Sandusky; Seneca; Wood
(419) 333-6020 | www.glcap.org

HARCATUS Tri-County Community Action Org.
Counties Served: Carroll; Harrison; Tuscarawas
(740) 922-0933 | www.harcatus.org

HHWP Community Action Commission
Counties Served: Hancock; Hardin; Putnam; Wyandot
(419) 423-3755 | www.hhwpcac.org

Highland County Community Action Organization
Counties Served: Highland
(937) 393-3458 | www.hccao.org

Hocking Athens Perry Community Action
Counties Served: Athens; Hocking; Perry
(740) 767-4500 | www.hapcap.org

IMPACT Community Action
Counties Served: Franklin
(614) 252-2799 | www.impactca.org

Ironton-Lawrence County Community Action Organization
Counties Served: Lawrence
(740) 532-3534 | www.ilcao.org

Jackson-Vinton Community Action
Counties Served: Jackson; Vinton
(740) 384-3722 | www.jvcai.org

Jefferson County Community Action Council
Counties Served: Jefferson
(740) 282-0971 | www.jeffersoncountycac.com

Kno-Ho-Co-Ashland Community Action Commission
Counties Served: Ashland; Coshocton; Holmes; Knox
(740) 622-9801 | www.knohoco.org

Lancaster-Fairfield Community Action Agency
Counties Served: Fairfield
(740) 653-4146 | www.faircaa.org

LEADS Community Action Agency
Counties Served: Licking
(740) 349-0809 | www.leadscaa.org

Lifeline, Inc.
Counties Served: Lake; Geauga
(440) 354-2148 | www.lclifeline.org

Lorain County Community Action Agency
Counties Served: Lorain
(440) 245-2009 | www.lccaa.net

Mahoning Youngstown Community Action Partnership
Counties Served: Mahoning
(330) 747-7921 | www.mycaphelp.com

Miami County Community Action Council
Counties Served: Miami
(937) 339-2111 | www.miamicac.org

Miami Valley Community Action Partnership
Counties Served: Darke; Greene; Montgomery; Preble; Warren
(937) 341-5000 | www.miamivalleycap.org/

Muskingum Economic Opportunity Action Group
Counties Served: Muskingum
(740) 453-5703 | www.meoag.org

Northwestern Ohio Community Action Commission
Counties Served: Defiance; Fulton; Henry; Paulding; Van Wert; Williams
(419) 784-5136 x1101 | www.nocac.org

Ohio Heartland Community Action Commission
Counties Served: Crawford; Marion; Morrow
(740) 387-1039 | www.ohcac.org

Opportunities for Individual Change of Clark County
Counties Served: Clark
(937) 323-6461 | www.oicofclarkco.org

Pathway, Inc.
Counties Served: Lucas
(419) 242-7304 | www.pathwaytoledo.org

Pickaway County Community Action Org.
Counties Served: Pickaway
(740) 477-1655 | www.picca.info

Ross County Community Action Commission
Counties Served: Ross
(740) 702-7222 | www.rossccac.org

Stark County Community Action Agency
Counties Served: Stark
(330) 454-2157 | www.sccaa.org

Supports to Encourage Low-Income Families
Counties Served: Butler
(513) 868-9300 | www.selfhelps.org

Trumbull Community Action Program
Counties Served: Trumbull
(330) 393-2507 | www.tcaphelps.org

Washington-Morgan Community Action
Counties Served: Morgan; Washington
(740) 373-3745 | www.wmcap.org

West Ohio Community Action Partnership
Counties Served: Allen; Auglaize; Mercer
(419) 227-2586 | www.wocap.org

The Staff

Philip E. Cole
Executive Director

Greg Bollenbacher
Fiscal Director

Kathryn A. Clausen
Communications Director

Neva Dunn
Office Manager

Jeannette M. Jarrett
Operations and Support Specialist

Lorie McClain
Program Specialist

Josh Summer
Development Director

Internal Consultants

Pam Crawford,
Social Services Program Director
Community Action Committee of Pike County

Jeffrey Diver
Executive Director
Supports to Encourage Low-Income Families

Laurice Kennedy-Brown
Community Services Program Manager
Council for Economic Opportunities in Greater Cleveland

Shirley Maul
Retired Community Action Professional Former Manager, Workforce Development

Marylin Montes
Chief Operating Officer
Mahoning-Youngstown Community Action Partnership

Julia Wise
Executive Director
Highland County Community Action Organization