



Ohio Association of
Community Action Agencies

Annual Report

2025

Helping people and changing
lives throughout Ohio.

Learn More



Contents

Introduction	4
About the Association	6
Association Results	10
Association Financials	11
Staff and Board	12
Ohio’s Community Action Network	14
Employment & Training	16
Education & Cognitive Development	18
Income & Asset Building	20
Affordable Housing	22
Health & Development	24
Civic & Community Involvement	26
Multiple Domains	28
Ohio’s Agencies	30

Board President

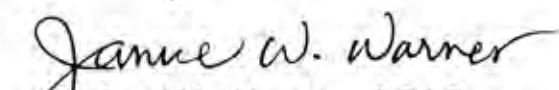
Dear Community Action Network:

As we reflect on 2025, I am proud of the strength, resilience, and impact of Ohio's Community Action Network and of the Association. The OACAA team has supported agencies as they navigated emerging challenges, changing regulations, and growing community needs. Together, we elevated the Community Action story and helped policymakers, partners, and the public better understand how our work assists hardworking Americans experiencing poverty.

Last year, the board and staff completed a thorough strategic planning process and strengthened opportunities for peer connection across the state. We also prepared for and began a leadership transition with the retirement of long-time executive director, Philip Cole. We welcomed Jason Smith to take over the helm and believe we have positioned the Association for continued growth and effectiveness.

As our network continues to assist our customers on their paths to the American Dream, the Association will remain alongside us, telling our stories, building our capacity, enhancing training and technical assistance, and supporting the mission to alleviate poverty.

On behalf of the OACAA Board of Trustees, thank you for your tireless work helping people and changing lives.


Janice W. Warner, CCAP

OACAA/OCATO Board President, and
CEO of Community Action Commission of Erie,
Huron & Richland Counties



Executive Director

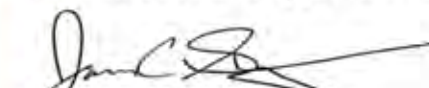
Dear OACAA Members, Partners, and Stakeholders:

I am honored and excited to have joined the Ohio Association of Community Action Agencies in 2025 and to work alongside a network so deeply committed to advancing opportunities for Ohioans. Community Action's mission deeply aligns with my values and leadership goals. My career and experiences have led me to this network and team of professionals, whose dedication, expertise, and commitment to service continues to inspire and create lasting change in the communities we serve.

In stepping into this role following a longstanding and respected leader, I have focused on listening, learning, and building strong relationships with our members, Board of Trustees, staff, and partners. I look forward to honoring and building upon the strong foundation laid by OACAA's staff while collaborating with stakeholders to support the Association's continued innovation, impact, and growth.

As you read through this year's report, you will learn how often programs work in tandem to break down multiple barriers and create a greater impact for Ohio families. Poverty is complex and cannot be solved through a single action or program. Community Action has the unique ability to meet each family where they are and build real solutions for hardworking Americans.

Together, we will elevate the Community Action story, strengthen our collective voice, and ensure Ohio families have access and opportunities thrive.


Jason C. Smith

Executive Director
Ohio Association of Community Action Agencies (OACAA), and
Ohio Community Action Training Organization (OCATO)



About the Association

Together, 48 local Community Action Agencies serve all 88 counties in the state. Each agency works every day to reduce poverty and support families on their path to self-sufficiency. And, since 1971, Ohio Association of Community Action Agencies (OACAA) has played a central role in building agency capacity, elevating the impact of Community Action, and advancing innovative, locally-driven solutions. In 2000, Ohio Community Action Training Organization was established to enhance training and technical assistance available to the network.

Through rigorous planning and evaluation, strategic partnerships, advocacy, and high-quality data, training, and technical assistance, the Association ensures the network is equipped to respond to evolving community needs.



Support and
advance innovation
and excellence



Cultivate visionary
leadership to
inspire growth and
stability



Harness our collective power
to advance the network and
address poverty



Sustain and grow a
thriving network

Our Missions

Ohio Association of Community Action Agencies exists to support its members and strengthen a unified Community Action presence in Ohio.

Ohio Community Action Training Organization builds the capacity of Ohio's anti-poverty service providers through training, technical assistance, and professional development.

Capacity Building

The Association supports our members with advocacy and legislative education, Community Services Block Grant (CSBG) compliance and Standards support, data and reporting assistance, training and professional development, strategic planning, communications, peer connections, and technical assistance to strengthen programs and improve outcomes for Ohio families. Services include:

- Expert strategic planning support and facilitation
- Virtual and in-person training opportunities
- Customized technical assistance targeting agency-specific needs
- Toolkits, peer learning, and connections
- Grant-funded program participation opportunities
- Program evaluation and recognition
- Research and poverty awareness reports

Conferences

Our biannual conferences are an indispensable tool for strengthening Ohio's Community Action Network. Twice each year, over 200 staff, executives, board members, and partners from across the state come together to learn, connect, and grow both individually and collectively. These events provide practical training on the issues that matter most to Community Action. From funding and compliance to program innovation, leadership development, and emerging community needs, our conferences create space for peer learning. By allowing agencies and their staff to share insights, challenges, and proven solutions rooted in real experience, we become stronger as a network.

The true value of OACAA conferences lies in connection. While agencies serve different communities, our collective mission unites them. Conversations started at our conferences often lead to collaboration, shared resources, and stronger partnerships long after attendees return home.

The Association invests in the people behind Community Action. By fostering learning, leadership, and collaboration, our events help ensure the network remains resilient, responsive, and ready to serve Ohio families now and in the future. Keep an eye out for our winter and summer conference announcements. We look forward to seeing you there!



Training and Technical Assistance

When Community Action Agencies need training or technical assistance that aligns with their priorities, their people, and their reality, we can bring the expertise directly to them. On-site training removes barriers of travel and time, allowing staff, boards, and leadership teams to learn together in a familiar environment, and focuses on the issues that matter most to each agency.

The Association's customized on-site trainings and technical assistance cover a wide range of needs, from governance and board development to leadership, fiscal management, compliance, policy updates, and community messaging. Our staff and internal consultants tailor assistance to the agency's goals, experience level, and challenges, ensuring the content is practical, relevant, and immediately applicable.

Our training, led by experts in the Community Action Network, allows for meaningful dialogue, shared understanding, and team alignment. By meeting agencies where they are—both literally and professionally—we help strengthen capacity, build confidence, and support consistent, high-quality work across Ohio.

On-site training, strategic planning, and technical assistance is typically provided to members in good standing at no charge. Reach out to learn more about how our team of staff and internal consultants can build your staff and agency capacity.



Results

The Association is committed to accountability, continuous improvement, and measurable results. The data below highlights the collective impact of our coordinated services to build agency capacity, enhance development opportunities, and strategically invest in the over 9,000 professionals across Ohio.



642

Community Action professionals trained



2

Data and research reports released



3

Specialty training series



11

Workshops, conferences, and poverty simulations



30

Agency-specific trainings and technical assistance



4

Toolkits

Active Membership
and Agencies Trained
98%



Financials



OACAA and OCATO revenue is secured by federal, state and local grants, membership dues, donations, conference registrations, and investment income. The financial report represents 2025 combined (unaudited) activities.

Statement of Activities

Revenue	\$	2,264,400
Expenses	\$	2,186,044
Net Assets 1/1/2025	\$	637,113
Net Assets 12/31/2025	\$	715,469
Change in Assets	\$	78,356

Statement of Financial Position

Assets:		
Cash	\$	217,263
Cash Investments	\$	432,359
Grants Receivable	\$	227,904
Accounts Receivable	\$	741
Prepays	\$	43,099
Fixed Assets	\$	200,805
Total Assets:	\$	1,122,171
Liabilities:		
Accounts Payable	\$	139,370
Accrued Payroll	\$	40,695
Deferred Revenue	\$	22,090
Lease Liability	\$	204,547
Total Liabilities:	\$	406,702
Net Assets:	\$	715,469
Total Net Assets & Liabilities:	\$	1,122,171

Staff



Jason C. Smith
Executive Director



Greg Bollenbacher
Fiscal Director



Kathryn A. Clausen, CCAP
Communications Director



Lorie McClain
Operations Manager



Emily D. Nolan
Executive Initiatives
Manager



Josh Summer, CCAP
Development Director

Internal Consultants



Josh Anderson



Pam Crawford



Clinton Davis



Jeffrey Diver



Ebony Griggs-Griffin



Erin Jeffries



Nikki Williams



Julia Wise

Board of Trustees

EXECUTIVE COMMITTEE

Janice Warner, President
Community Action Commission of Erie, Huron
and Richland Counties

David Brightbill, First Vice President
Washington-Morgan Community Action

Robert "Bo" Chilton, Second Vice President
IMPACT Community Action

Ruthann House, Treasurer
Great Lakes Community Action Partnership

Julia Wise, Secretary
Highland County Community Action Org.

DISTRICT REPRESENTATIVES

Joshua Anderson, District One Chair
HHWP Community Action Commission

Andrew J. Devany, District One Rep
Ohio Heartland Community Action Commission

Angie Franklin, District One Rep
Northwestern Ohio Community Action
Commission

David Shea, District Two Chair
Community Action Commission of Portage
County

Douglas Bennett, District Two Rep
Step Forward, Inc.

Carrie Dotson, District Two Rep
Lifeline, Inc.

Nathan Keirns, District Three Chair
LEADS Community Action

Alaire King, District Three Rep
Community Action Commission of Belmont
County

Jennifer Mackie, District Three Rep
GMN Tri-County Community Action

Julie Bolen, District Four Chair
Ross County Community Action Commission

Kelly Hatas, District Four Rep
Hocking-Athens-Perry Community Action
Partnership

Randall Hunt, District Four Rep
Lancaster-Fairfield Community Action
Agency

Bambi Baughn, District Five Chair
Community Action Commission of Fayette
County

Jane Newkirk, District Five Rep
Clinton County Community Action Program

Dan Wickerham, District Five Rep
Adams-Brown Community Action Partnership

Rodney Reasonover, District Six Chair
Stark County Community Action Agency

Beth Urban, District Six Rep
IMPACT Community Action

Cynthia Savage, District Six Rep
Pathway, Inc.





The Network

Ohio's Community Action Network is a statewide system of locally governed agencies working collaboratively to reduce poverty, strengthen families, and build thriving communities across all 88 counties.

Grounded in local needs and driven by proven strategies, the network empowers individuals and communities with the tools and opportunities to achieve long-term self-sufficiency.



 Approximate location of agency headquarters

48
Agencies

88
Counties Served

Network Financials

Ohio CAA FY25 Funding Sources

CSBG	\$ 38,514,438
Federal (non-CSBG)	\$ 549,068,262
State	\$ 35,044,101
Local	\$ 38,895,223
Private	\$ 72,079,706
TOTAL	\$ 733,601,730



Network Outcomes



428,888
low-income Ohioans
served (unduplicated)



154,839
children served

230,856
families served

2,393
veterans served

58,043
seniors 65+ served

94,151
persons with disability
condition(s) served

Employment & Training

Through education, workforce training, and career development services, the Community Action Network supported thousands of Ohioans in building marketable skills and gaining meaningful and productive employment last year. By connecting individuals to employers, industry-recognized credentials, and career pathways in high-demand sectors such as clean energy, our members are strengthening Ohio's workforce and advancing long-term economic stability for families and communities across the state.

Outcomes:

2,356

Ohioans gained job skills, employment (up to a living wage), and improved their employment situation.

Services:



5,763

job search assistance



595

career counseling



2,201

skills training & opportunities for experience



518

employment supplies



318

post-employment supports

A journey of perseverance and dedication

Savanna's path to success as a Licensed Practical Nurse (LPN) is a testament to the power of determination, resilience, and hard work. Despite facing medical challenges and the responsibility of raising a young child, she never wavered from her goal of pursuing a career in nursing.

Although Savanna initially planned to begin her LPN training in 2023, roadblocks with childcare delayed her journey. Rather than giving up, she remained patient and focused, confident that she would one day make her dream a reality. The following year, she began her training.

From the start, she excelled by earning top grades and demonstrating an unwavering commitment to her studies. Her hard work and dedication culminated in her graduation a year later, where she was honored as the class valedictorian.

Savanna's journey to success was not just about academic excellence; it was also about community and support. Adams-Brown Community Action Partnership was honored to support her along the way, providing scrubs, interview clothing, assistance with the training costs, and even attire for her graduation ceremony, where she delivered her valedictorian speech. Throughout, Savanna remained a model participant by actively engaging with the agency and her coursework to stay on track and connected.

Less than a month after graduating, Savanna secured a position in her field. Today, she works full-time as a crisis care nurse. She is also nearing completion of her palliative care certification, which will give her an additional credential and a significant raise. She also passed her TEAS entrance exam, readying herself to complete an RN program.

Savanna's story is a powerful reminder that with perseverance, dedication, and the right support, people can achieve their dreams. With her remarkable work ethic and deep passion for nursing, she is making a meaningful difference in the lives of her family and patients. And her journey has only just begun.

AT A GLANCE

Agency: Adams Brown Community Action Partnership

2025 Outcomes:

- 450 adults and youth participants enrolled in OhioMeansJobs
 - 125 participants received post-secondary training
 - 166 participants entered employment



Savanna S.

Education & Cognitive Development

Community Action Agencies assist Ohioans of all ages in building the educational foundations and cognitive skills essential for lifelong success. These efforts promote school readiness and healthy early development for young children, while also expanding learning and workforce preparation opportunities for youth and adults. By addressing barriers to learning and development, Community Action empowers individuals to achieve their full potential and strengthen their communities.

Outcomes:

30,240

adults and children were prepared for school, children improved skills, parents increased education or improved parenting skills or employment situation

Services:



23,254

child & young adult education programs



77

post-secondary education supports



932

school supplies



3,884

home visits



871

extra-curricular programs



1,636

adult education programs

From survival to foundations

Cassie Stelzer didn't set out to become an advocate for early childhood education—it grew out of necessity, persistence, and the desire to give her son, Cassin, opportunities to thrive.

At 38, Cassie was struggling with addiction and homelessness when she learned she was five months pregnant. "Before my son, I had no responsibilities outside of myself," Cassie shared. "My life totally changed when I became a mom."

After his birth, Cassin was temporarily placed in foster care while she worked to meet every goal of the reunification plan. She secured housing at Pearl House, one of Lancaster-Fairfield Community Action Agencies' (LFCAA) permanent supportive housing units. There, she had stable housing, built-in recovery supports, and access to early learning through the onsite Early Head Start program. When Cassin was 70 days old, Cassie regained custody and their unbroken bond became stronger.

Cassie saw firsthand how early education shapes more than academic readiness. "It's so much more than learning the alphabet," Cassie said of the program. "Kids are learning how to build relationships with their peers and how to be in a classroom. It really prepares them for life."

While Cassin was growing and learning, so was Cassie. She was invited to join the Head Start Policy Council, lending her voice to help the program operate effectively for all the families served. She was nervous about taking on the new role, though said she was welcomed at the table. "No one treated me like I was inferior," Cassie said. "I felt like I grew up there, and I became a better mom at the same time."

Cassie learned to advocate for Cassin's future—an essential skill following his Autism diagnosis. With LFCAA staff support, he transitioned to the local school district's special needs preschool where he enjoys his least restrictive environment. This fall, he will begin kindergarten with the strong foundation built through his and his mother's determination alongside the support of their local Community Action Agency.

"It takes a village to raise a kid, and we didn't start out with one," Cassie said. "[LFCAA staff] became our village. I was meant to be a mom, and I feel like I'm pretty good at it now. I'm proud of myself."

AT A GLANCE

Agency: Lancaster-Fairfield Community Action Agency

2025 Outcomes:

- 129 children served through Early Head Start
- 229 children served through Head Start



Cassin & Cassie

Income & Asset Building

Income and asset-building initiatives equip individuals with the tools to manage finances, reduce debt, and build savings that support long-term stability. Across the Community Action Network, these efforts play a critical role in addressing the root causes of poverty by strengthening household financial security, promoting self-sufficiency, and helping families build a foundation for lasting economic well-being that benefits entire communities.

Outcomes:

11,964

Ohioans met their basic needs and/or improved their financial situation

Services:



6,354

training and counseling services



8,787

asset building



469

benefits coordination and advocacy



16

loans and grants

From shelter to stability

When Trevor arrived at Northwestern Ohio Community Action Commission's (NOCAC) PATH Center, he was transitioning from a homeless shelter and searching for a path toward stability. Through NOCAC's Rapid Rehousing Program, he secured an apartment of his own—an important step toward independence.

As Trevor began rebuilding his life, he wanted to improve his financial future. The Rapid Rehousing program staff connected him with NOCAC's Financial Opportunity Center, where he received one-on-one financial coaching. At the time, Trevor was working in the fast-food industry but hoped to move into a higher-paying manufacturing job. Without a GED or a professional resume, he had challenges advancing his career.

Working closely with his financial coach, Trevor developed a resume, strengthened his interview skills, and gained the confidence needed to pursue new opportunities. His dedication soon paid off when he secured a position at a local manufacturing facility. The new job significantly increased his earnings and provided greater financial stability.

Trevor's next goals include pursuing his GED and saving toward the purchase of a vehicle to ensure he has reliable transportation to work.

Trevor's story highlights the impact of comprehensive, coordinated support services. By connecting housing assistance with financial coaching and career development, NOCAC helped him move beyond crisis, achieve greater self-sufficiency, and build a stronger foundation for long-term success.

NOCAC's Financial Opportunity Center participants see positive gains in income earning and asset building.

- Average Increase in Savings: \$2,841
- Average Increase in Net Worth: \$18,890
- Average Debt Reduction: \$6,632
- Average Credit Score Increase: 52 points

AT A GLANCE

Agency: Northwestern Ohio Community Action Commission

2025 Outcomes:

- 119 participants received individual financial & employment coaching
- 171 people participated in digital navigation sessions



Stock photo

Affordable Housing

Community Action Agencies continue to expand access to affordable housing through development, rehabilitation, rental assistance, and supportive housing programs. These housing initiatives address a fundamental driver of poverty, housing instability, while also creating a foundation for employment, education, and improved health outcomes. Communities are stronger when Ohio's families, seniors, children, veterans, and Ohioans with disabling conditions secure safe and stable homes.

Outcomes:

368,341

Ohioans improved or maintained housing and/or improved safety or energy consumption

Services:



20,498

housing payment and eviction prevention services



368,670

utility payment and deposit assistance



6,315

housing placement and rapid re-housing



7,397

weatherization services



1,151

housing maintenance and improvement

Transforming homes, lives

"This company has an amazing team, and I'm grateful to everyone involved."

Words of appreciation accompany most of the nearly 700 Home Weatherization Assistance Program (HWAP) projects Miami Valley Community Action Partnership (MVCAP) completes each year in nine Ohio counties.

Maintaining a safe, affordable home can be a struggle for low-income families and older homes often present dangerous challenges. HWAP makes a difference for low-income families across the nation and MVCAP leverages the program for an even greater impact.

MVCAP braids funding to meet the unique needs of each household. By pairing HWAP with Emergency Home Repair or appliance efficiency programs, crews lower utility bills, solve safety problems, and improve comfort. Utility bills are reduced by as much as 30 percent as energy consumption is reduced and customers are less likely to experience a crisis.

MVCAP HWAP crews are well known for being professional, thorough, and kind. Customers also frequently note that crews are great at cleaning up after jobs. They are also trained to work safely with lead contamination at the Southwest Ohio Training Hub operated in partnership with the Corporation for Ohio Appalachian Development (COAD).

Weatherization services include testing, repair or replacement of furnaces and hot water heaters, as well as insulation of attics and sidewalls. Emergency Home Repair extends to roof repairs, accessibility updates, and other safety issues.

In 2025, an elderly woman received a new furnace, hot water tank, and insulation for her attic and sidewalls, along with other essential upgrades. Overwhelmed with gratitude she sent a heartfelt thank you note.

"I am grateful beyond words and can't say enough good things about those involved," she said.

Another customer commented: "You have no idea what peace of mind it is to go to sleep every night knowing that we will have heat in the morning."

AT A GLANCE

Agency: Miami Valley Community Action Partnership

2025 Outcomes:

- 669 customers served across 9 counties
- 221 workers trained at the Southwest Ohio Training Hub
- 21 homes received emergency repairs across 3 counties



MVCAP crew members

Health & Development

Our network's health and development initiatives support physical, mental, and emotional well-being by expanding access to healthcare, nutrition assistance, and preventive wellness services. When health-related barriers that limit stability and opportunity are addressed, Ohioans' quality of life are improved, family well-being is strengthened, and families build the capacity needed to move toward long-term self-sufficiency.

Outcomes:

466,813

Ohioans improved physical health and well-being, ability to be caregivers, or seniors and people with disabilities maintained independence

Services:



68,451

health services, screenings, and assessments



16,607

dental services, screenings, and exams



18,718

reproductive health services



746,314

nutrition and food/meals provided



1,649

wellness education



2,520

family skill development and support groups



28,880

mental and behavioral health



7,820

emergency hygiene assistance

More than a meal: Delivering connections

Whether at home or with friends, sitting down to enjoy a full meal is something that many may take for granted. For Warren County Community Services (WCCS) customers, the onsite dining centers and home deliveries can be a lifeline to health and companionship.

Amy, WCCS's Belle Tower site coordinator, enjoys spending time with Warren County seniors during their daily lunches at the center. Guests enjoy freshly prepared meals and fellowship with friends in their community. The dining centers not only serve as a place where seniors can enjoy a meal, but also a place of connection and support. When Christopher endured extensive dental issues, enjoying his meals became a struggle due to the pain. When he received new teeth, he was not only able to share his amazing smile again, but was also excited to enjoy the full menu among friends.

"Before coming [to Belle Tower] I never really knew my neighbors and I felt alone," Christopher shared. "But now, it's like a community and a family. The servers do a great job and are always friendly. It's a real blessing."

For home-bound residents in Warren and Butler Counties, WCCS also operates the local Meals on Wheels™ program. Each encounter with WCCS staff also serves as a "check-in" to make sure home-bound seniors are okay. On some days, the drivers are the only personal interaction their senior customers have each week, and that interaction is especially important during extreme weather.

Last winter, drivers faced record snowfall and subzero temperatures. When the weather forced the agency to close for one day, the team doubled down and delivered twice the number of meals the following day to ensure seniors received their needed meals. Many drivers walked meals up long, snow-covered country driveways to reach those who needed them most.

The dedicated team at WCCS delivers more than a meal; they deliver dignity, connection, and the comfort that care will find its way to your door, even on the coldest of days.

AT A GLANCE

Agency: Warren County Community Services, Inc.

2025 Outcomes:

- 30,717 meals served at 10 senior dining sites
- 372,068 meals delivered to 60+ seniors' homes



Christopher and Amy

Civic & Community Involvement

Civic engagement and community involvement are central to a strong community. Each year, thousands of dedicated volunteers and board members—including individuals with lived experience of poverty—contribute hundreds of thousands of hours guiding programs and shaping local solutions. Through shared leadership, accountability, and community voice, these efforts strengthen participation, foster collaboration, and generate lasting, community-driven impact in the fight against poverty across Ohio.

Outcomes:

10,666

Ohioans increased their ability to actively participate and provide leadership in the community

Services:



970,223
volunteer hours



396
community leadership
training and board
membership



225
volunteer training



64
Getting Ahead classes



67
voter education and access

Stronger together: Partnerships in action

Strong partnerships are at the heart of meaningful community impact, and last year, that collaboration was on full display through a joint effort to support children and families across Greater Cleveland. Step Forward joined forces with GEICO, Shoes That Fit, the National Urban League, and the Urban League of Greater Cleveland to coordinate a large-scale shoe distribution that reached more than 450 local Head Start children and their siblings.

Initiatives like this underscore the importance of community involvement in addressing complex needs. By bringing together national partners, local leadership, corporate support, and community-based service providers, the effort leveraged each partner's strengths, whether through funding, coordination, outreach, or on-the-ground implementation. The result was a seamless, community-driven response that extended far beyond a one-day event.

Shoes That Fit has found children with new shoes demonstrate increased self-esteem, confidence, physical activity, and social interaction, all which contribute to a positive learning and social environment. For Step Forward, that means children are better prepared to participate in the classroom and learn, creating a long-term impact on their education and school readiness.

Partnerships like these are essential to fulfilling the Community Action mission to help people and change lives. Collaborative efforts help close gaps, expand reach, and create more comprehensive support systems that reflect needs and realities families face every day.

"We're deeply thankful to Shoes That Fit, the Urban League of Greater Cleveland, the National Urban League, and GEICO for giving our Head Start children not just new shoes, but the confidence and opportunity to step into the school year ready to learn and grow," said Dr. Jacklyn Chisholm, Step Forward's President and CEO.

AT A GLANCE

Agency: Step Forward, Inc.

2025 Outcomes:

- 1,192 volunteers gave 5,452 hours during the school year
- \$6,972,296 in-kind donations received



Image provided by Step Forward

Multiple Domains

Coordinated support services, such as transportation assistance, case management, and legal services, are vital to accessing pathways to self-sufficiency. When Community Action addresses needs across multiple life domains, these holistic supports create measurable ripple effects that improve access to employment, education, healthcare, and long-term stability, strengthening families and communities statewide.

Outcomes:

130,434

individuals served (may be duplicated)

Services:



103,320

case management, eligibility determination, and referrals to partners



114,421

transportation services



5,878

identification documents, re-entry services, and legal assistance



7,003

emergency clothing assistance



345

child and elder care



622

mediation & customer advocacy interventions

Connecting communities and opportunities

Before the sun rises over Columbiana County, a Community Action Rural Transit System (CARTS) driver is already on the road helping people get to work, medical appointments, or other essential services. These rides are more than just transportation; they provide a paycheck, necessary medical care, and independence for their customers.

In 2025, CARTS delivered more than 65,000 rides across 873,000 miles, quietly connecting residents to opportunities that might otherwise remain out of reach. From trips within town to longer journeys between communities, the service bridges gaps that geography and limited resources can create, ensuring that transportation is not a barrier to stability or progress.

For residents managing health needs, CARTS provides consistent service to dialysis centers in East Liverpool and Salem, making critical care reliable and accessible. For others, affordable fares—whether a \$2 in-town trip or a modest community-to-community fare—offer a practical way to reach jobs, shopping, education, and services without adding financial strain.

The impact is made possible by a dedicated team and a fleet that keeps the system moving. Drivers complete ongoing training in safety, emergency response, accessibility, and health protocols, ensuring every ride is handled with professionalism and care. CARTS is also integrated into the county's emergency preparedness efforts, ready to assist with transportation during times of crisis.

At its core, CARTS is more than transportation: it is a reliable support system that helps individuals maintain independence, strengthen personal responsibility, and improve quality of life—one trip, one mile, and one connection at a time for Columbiana County residents.

AT A GLANCE

Agency: Community Action Agency of Columbiana County

2025 Overview:

- Average Passengers per hour: 1.9
- Fair Box Revenue: \$78,027



Stack photo

Ohio CAAs

OACAA is proud to represent a 100% of Ohio's Community Action Agencies. Our members are dedicated to serving Ohioans, and each brings local expertise, strong partnerships, and a shared commitment to creating opportunity and reducing poverty in our state.

Adams Brown Community Action Partnership
Counties Served: Adams, Brown
(937) 378-6041 | www.abcap.net

Ashtabula County Community Action Agency
Counties Served: Ashtabula
(440) 997-5957 | www.accaa.org

Bridges Community Action Partnership
Counties Served: Champaign, Delaware, Logan, Madison, Shelby, Union
(937) 642-4986 | www.bridgescap.org

Clermont County Community Service, Inc.
Counties Served: Clermont
(513) 732-2277 | www.cccsi.org

Clinton County Community Action Program
Counties Served: Clinton
(937) 382-8365 | www.clintoncap.org

Community Action Agency Cincinnati-Hamilton County
Counties Served: Hamilton
(513) 569-1840 | www.cincy-caa.org

Community Action Agency of Columbiana County
Counties Served: Columbiana
(330) 424-7221 | www.caoofcc.org

Community Action Akron Summit
Counties Served: Summit
(330) 376-7730 | www.ca-akrong.org

Community Action Commission of Belmont County
Counties Served: Belmont
(740) 695-0293 | www.cacbelmont.org

Community Action Commission of Erie, Huron & Richland Counties, Inc.
Counties Served: Erie, Huron, Richland
(419) 626-4320 | www.cacehr.org

Community Action Commission of Fayette County
Counties Served: Fayette
(740) 335-7282 | www.cacfayettecounty.org

Community Action Committee of Pike County
Counties Served: Pike
(740) 289-2371 | www.pikecac.org

Community Action Council of Portage County
Counties Served: Portage
(330) 297-1456 | www.cacportage.net

Community Action Organization of Scioto County
Counties Served: Scioto
(740) 354-7541 | www.caosciotocounty.org

Community Action Wayne/Medina
Counties Served: Medina, Wayne
(330) 264-8677 | www.cawm.org

Gallia-Meigs Community Action Agency
Counties Served: Gallia, Meigs
(740) 444-4400 | www.galliameigscac.org

GMN Tri-County CAC
Counties Served: Guernsey, Monroe, Noble
(740) 732-2388 | www.gmntrico.org

Great Lakes Community Action Partnership
Counties Served: Ottawa, Sandusky, Seneca, Wood
(800) 775-9767 | www.glcac.org

HARCATUS Tri-County Community Action Organization
Counties Served: Carroll, Harrison, Tuscarawas
(740) 922-0933 | www.harcatus.org

HHWP Community Action Commission
Counties Served: Hancock, Hardin, Putnam, Wyandot
(419) 423-3755 | www.hhwpcac.org

Highland County Community Action Organization
Counties Served: Highland
(937) 393-3458 | www.hccao.org

Hocking Athens Perry Community Action
Counties Served: Athens, Hocking, Perry
(740) 767-4500 | www.hapcap.org

IMPACT Community Action
Counties Served: Franklin
(614) 252-2799 | www.impactca.org

Ironton-Lawrence Community Action Org.
Counties Served: Lawrence
(740) 532-3140 | www.ilcao.org

Jackson-Vinton Community Action, Inc.
Counties Served: Jackson, Vinton
(740) 384-3722 | www.jvcai.org

Jefferson County Community Action Council
Counties Served: Jefferson
(740) 282-0971 | www.jeffersoncountycac.com

Kno-Ho-Co-Ashland Community Action Commission
Counties Served: Ashland, Coshocton, Holmes, Knox
(740) 622-9801 | www.knohoco.org

Lancaster-Fairfield Community Action Agency
Counties Served: Fairfield
(740) 653-4146 | www.faircaa.org

LEADS Community Action Agency
Counties Served: Licking
(740) 349-8606 | www.leadscac.org

Lifeline, Inc.
Counties Served: Lake, Geauga
(440) 354-2148 | www.lifeline.org

Lorain County Community Action Agency
Counties Served: Lorain
(440) 245-2009 | www.lccaa.net

Mahoning Youngstown Community Action Partnership
Counties Served: Mahoning
(330) 747-7921 | www.mycaphelp.org

Miami County Community Action Council
Counties Served: Miami
(937) 335-7921 | www.miamicac.org

Miami Valley Community Action Partnership
Counties Served: Darke, Green, Montgomery, Preble
(937) 341-5000 | www.miamivalleycap.org

Muskingum Economic Opportunity Action Group
Counties Served: Muskingum
(740) 453-5703 | www.meoag.org

Northwestern Ohio Community Action Commission
Counties Served: Defiance, Fulton, Henry, Paulding, Van Wert, Williams
(419) 784-5136 | www.nocac.org

Ohio Heartland Community Action Commission
Counties Served: Crawford, Marion, Morrow
(740) 387-1039 | www.ohcac.org

Opportunities for Individual Change of Clark County
Counties Served: Clark
(937) 323-6461 | www.oicofclark.org

Pathway, Inc.
Counties Served: Lucas
(419) 242-7304 | www.pathwaytoledo.org

Pickaway County Community Action Organization
Counties Served: Pickaway
(740) 477-1655 | www.picca.info

Ross County Community Action Commission
Counties Served: Ross
(740) 702-7222 | www.rossccac.org

Stark County Community Action Agency
Counties Served: Stark
(330) 454-1676 | www.sccaa.org

Step Forward, Inc.
Counties Served: Cuyahoga
(216) 696-9077 | www.stepforwardtoday.org

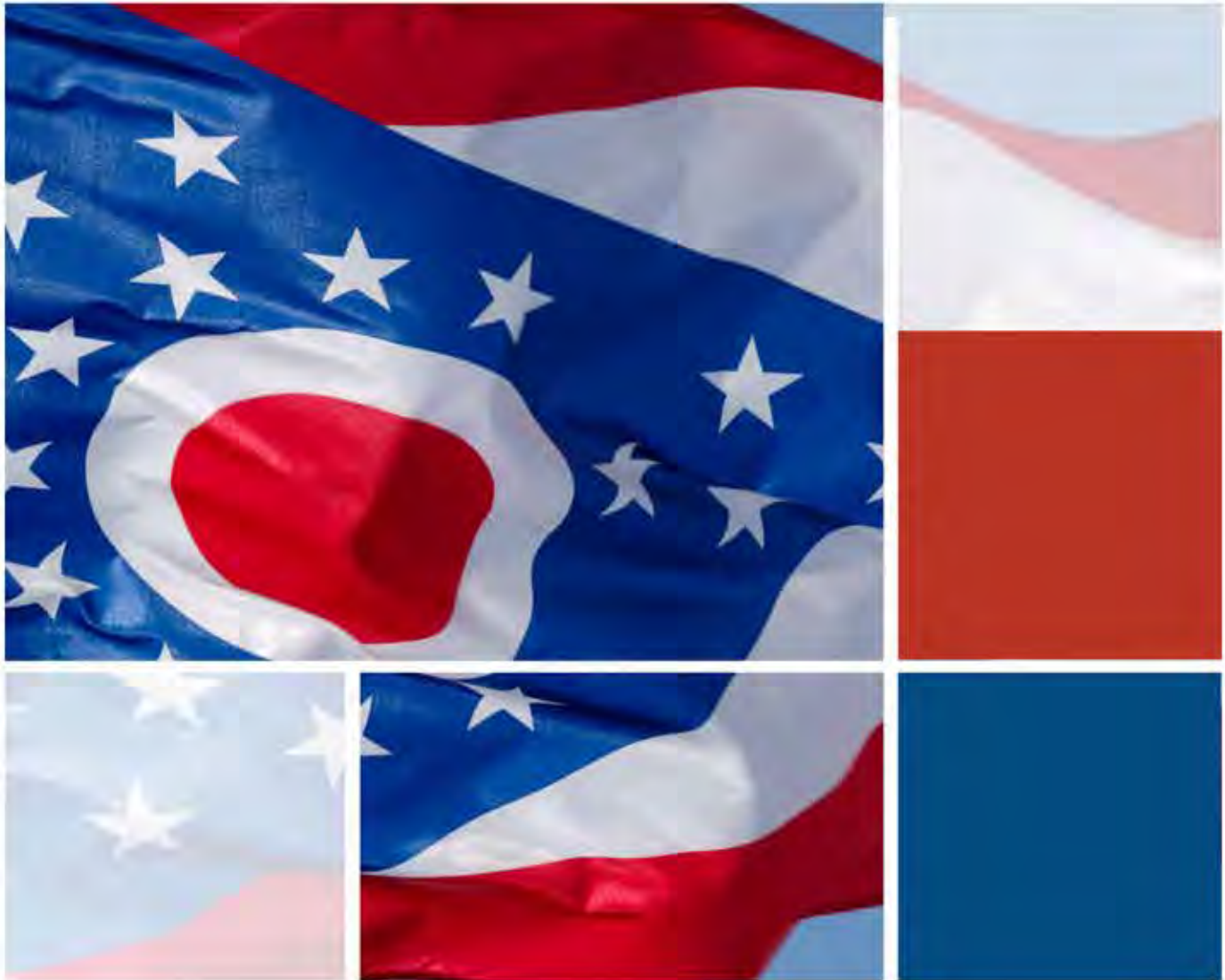
Supports to Encourage Low-Income Families
Counties Served: Butler
(513) 868-9300 | www.selfhelps.org

Trumbull Community Action Program
Counties Served: Trumbull
(330) 393-2507 | www.tcaphelps.org

Warren County Community Services, Inc.
Counties Served: Warren
(513) 695-2100 | www.wccsi.org

Washington-Morgan Community Action
Counties Served: Morgan, Washington
(740) 373-3745 | www.wmcap.org

West Ohio Community Action Partnership
Counties Served: Allen, Auglaize, Mercer
(419) 227-2586 | www.wocap.org



Community Action Promise

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



614-224-8500



140 East Town Street, Suite 1150, Columbus, Ohio 43215



www.oacaa.org